Supply chain management software is built to control complete business workflows across the supply chain, execute demand forecasting and planning, and handle supplier relationships. Common features of this solution include purchase order fulfillment, supplier sourcing, inventory management, shipping, and execution-focused programs (e.g., transportation and warehouse management).

Leading supply chain management platforms include forecasting, which assists organizations to manage the variations in supply and demand by utilizing consumption analysis and advanced algorithms to analyze purchaser histories. Supply chain improvement solutions can thus help to boost production efficiency and plan for the future.
The FeaturedCustomers Customer Success ranking is based on data from our customer reference platform, market presence, web presence, & social presence as well as additional data aggregated from online sources and media properties. Our ranking engine applies an algorithm to all data collected to calculate the final Customer Success Report rankings. The overall Customer Success ranking is a weighted average based on 3 parts:

**Content Score** is affected by:
1. Total # of vendor generated customer references (case studies, success stories, testimonials, and customer videos)
2. Customer reference rating score
3. Year-over-year change in amount of customer references on FeaturedCustomers platform
4. Total # of profile views on FeaturedCustomers platform
5. Total # of customer reference views on FeaturedCustomers platform

**Market Presence Score** is affected by:
1. Social media followers including LinkedIn, Twitter, & Facebook
2. Vendor momentum based on web traffic and search trends
3. Organic SEO key term rankings
4. Company presence including # of press mentions

**Company Score** is affected by:
1. Total # of employees (based on social media and public resources)
2. Year-over-year change in # of employees over past 12 months
3. Glassdoor ranking
4. Venture capital raised

---

**Customer Success Report Award Levels**

**Market Leader**
Vendor on FeaturedCustomers.com with substantial customer base & market share. Leaders have the highest ratio of customer success content, content quality score, and social media presence relative to company size.

**Top Performer**
Vendor on FeaturedCustomers.com with significant market presence and resources and enough customer reference content to validate their vision. Top Performer's products are highly rated by its customers but have not achieved the customer base and scale of a Market Leader.

**Rising Star**
Vendor on FeaturedCustomers.com that does not have the market presence of Market Leaders or Top Performers, but understands where the market is going and has disruptive technology. Rising Stars have been around long enough to establish momentum and a minimum amount of customer reference content along with a growing social presence.
2020 Customer Success Awards
Check out this list of the highest rated Supply Chain Management software based on the FeaturedCustomers Customer Success Report.
OVERALL BEST
OF SUPPLY CHAIN MANAGEMENT

BEST IN CATEGORY

Llamasoft®
ABOUT LLAMASOFT

Over 750 of the world’s most innovative companies rely on LLamasoft to answer their toughest supply chain questions. Powered by the most comprehensive set of supply chain analytics, LLamasoft technology helps business leaders design the supply chain they need to achieve their profitability, service, and growth goals. Breaking down the limitations of traditional planning and operational systems, LLamasoft creates a true end-to-end view of the global supply chain to reveal the optimal design, assess trade-offs and enable decision making across strategic, tactical and operational time horizons. LLamasoft customers have already identified how they can recapture over $13B in savings and the same technology is being used to solve some of the most complex supply delivery problems in developing nations. Partnering with humanitarian organizations and government entities and as part of the World Economic Forum, LLamasoft plans to positively impact 100 million lives by 2022.

“Data Guru has enabled us to decrease our model build time. We can now connect directly to our data sources and extract data more efficiently, integrating our data extraction and modeling building processes. In addition the improved functionality of the 3.0 release has simplified the cleansing of data and decreased project execution time.”

John Bozynski
Network Modeling Manager, Ford Motor Company

“The new e-Learning Center gives a great introduction to LLamasoft’s suite of solutions. It’s easy to use and navigate, and it gives you both a good foundation of supply chain concepts, as well as hands-on experience in building different types of models.”

Elina Stelman
Logistics Optimization Analyst, Unilever

“Through this connected platform, we are able to create a digital twin of our end-to-end supply chain, which allows us to repeatedly test various scenarios and be prepared for any situation.”

Gian Paolo Gandini
Corporative Sourcing Director, Belcorp

“We selected LLamasoft as our supply chain design partner based on the knowledge and experience of the LLamasoft team and the technical superiority of the solution. The simplified data handling and scenario management, stability of the software and the modern user interface significantly reduce the time it takes to get answers compared to our previous...”

Oliver Hird
Senior Manager of Supply Optimisation, Lafarge Tarmac
2020 MARKET LEADERS

E2Open

HighJump

jda.

Manhattan Associates
ABOUT E2OPEN

E2open provides the largest and most comprehensive Supply Chain Operating Network, including a broad suite of collaborative supply chain solutions. Leading global enterprises rely on E2open to provide greater end-to-end visibility, more accurate data and insights, and real-time business process orchestration across complex, multi-tier trading partner networks. E2open powers the multi-enterprise supply chain.

“E2open understands the direction we’re taking as a company, and continues to help us refine and move toward that vision. By automating key business processes as part of a comprehensive supply chain strategy, we have been able to eliminate redundancies and more quickly meet transactional goals.”

Detlef Schultz
Group Supply Chain Management Director and Chief Executive Officer, Vodafone

“By helping us proactively flag any business process exceptions as they occur among our network of partners, and providing a consolidated view of all material movements across the supply chain, the Exostar solution is expected to tighten our efficiency in the way airplanes are manufactured.”

Tim Opitz
Director of 787 Production and Support Tools, Boeing

“Lenovo’s vision is to become the number one supply chain in our industry by innovating to deliver the best customer experience with world-class operational excellence. The cloud platform provided by E2open is part of the solid IT foundation we are putting in place to realize our vision through better visibility and control across the end-to-end…”

Gerry Smith
Senior Vice President, Global Supply Chain, Lenovo

“Now suppliers can see all the inventory sitting ahead of them and have full visibility to judge what our real customer demand is. This information is flowing to them in a more accurate and timely fashion, so they can plan their business better. Overall, inventory in the supply chain has gone down as well.”

Goh Yong Chew
Executive Director of Supply Chain Management, Asia, Seagate
ABOUT HIGHJUMP

HighJump is a global provider of supply chain management software that streamlines the flow of inventory and information from supplier to store shelf. Named to the Inc. 5000 Fastest Growing Companies list for 3 years running, HighJump employs more than 440 team members worldwide, and supports more than 4,000 customers in 66 countries, ranging from SME businesses to global enterprises. HighJump’s functionally rich and highly adaptable end-to-end solutions help users achieve new levels of supply chain responsiveness, performance and profitability, from the warehouse to the storefront, from the desktop to the driver’s cab. HighJump’s suite of warehousing, manufacturing, transportation, distribution, mobile delivery and retail solutions allow users to seamlessly drive growth, customer satisfaction and revenue by delivering goods faster and more profitably.

“What I like about HighJump’s warehouse management system software is that it’s rigid in that it makes you do things right, but it’s flexible in that you can mold it to your business.”

Andrew Sisco
Operations Manager, Logo Brands

“We needed a systematized approach that could handle a large number of orders, whether for internal movement or shipping; and with HighJump’s ADC for Microsoft Dynamics® GP, we have it.”

Carlos Cabrera
Information Technology Manager, McCue Corporation

“If you check inventory in properly, HighJump does a really good job of keeping track of it, making it easy to pick and ship. The process in effect generates a cycle count with each touch. When we do our annual inventory we get almost zero variance.”

Robert Juranich
Owner/President, Norvanco International

“The ASN functionality has provided enormous benefit. I would estimate that I’ve reduced the time I spent on order set-up by at least 20%. In addition, the time our warehouse incurred to print labels and send ASNs has gone down by approximately 50% or 20 hours a week.”

Andrew Davies
IT Manager, Digital Blue
ABOUT JDA SOFTWARE

JDA Software Group, Inc., offers the broadest portfolio of supply chain, retail merchandising, store operations and all-channel commerce solutions to help companies manage the flow of goods from raw materials to finished products and into the hands of consumers. JDA’s deep industry expertise and innovative cloud platform help companies optimize inventory, labor and customer service levels. As a result, JDA solutions have become the standard for the world’s leading retailers, manufacturers and distributors.

"JDA has enabled us to streamline our carrier network, achieve better control of our spend, and reduce our miles via transportation optimization and modeling. We’ve not only realized a financial gain, but improved from an environmental and sustainability perspective by taking trucks off the road, which is very important to us.”

Sean Barbour
Senior Director of Supply Chain, Walgreens

"The JDA replenishment solutions offer a proven, scalable technology that gives us the visibility and information-sharing capabilities we need. They enable us to offer a unique, cost-free service to Denmark’s independent pharmacies, helping them to retain high levels of service.”

Marianne Heger
VMI Manager, Nomeco A/S

"The particular benefit of the JDA software was the advanced planning and distribution functionalities, along with its built-in flexibilities. This allowed us to meet the needs of many different types of Avon markets in one implementation, without the delay and expense of software modification. The other key benefit was the lower total cost of ownership..."

Sue Morton
Project Director European, Supply Chain Initiative, Avon

"Once JDA’s solutions were configured, it worked like a dream. JDA allows us to personalize operations to each customer’s requirements. We’ve been able to create standardized processes based on each vertical, which is due to the very high level of configurability JDA offers.”

Alan Marazita
Director, Contract Logistics Australia, Hellmann Worldwide Logistics
ABOUT MANHATTAN ASSOCIATES

Manhattan Associates makes commerce-ready supply chains that bring all points of commerce together so you’re ready to sell and ready to execute. Across the store, through your network or from your fulfillment center, they design, build and deliver market-leading solutions that support both top-line growth and bottom-line profitability. By converging front-end sales with back-end supply chain execution, their software, platform technology and unmatched experience help their customers get commerce ready—and ready to reap the rewards of the omnichannel marketplace.

“Manhattan Associates’ Demand Forecasting and Replenishment solutions have not only allowed us to reduce inventory; they are enabling us to better understand the value of our stock-holding position at any moment in time. Furthermore, the process improvements we have seen are allowing us to significantly improve productivity.”

Derek Terrell
Wholesale Project Manager, Alliance Boots

“[The Manhattan] system is very flexible. We can move product from supplier manufacturing points or supplier DCs into our RDCs. We can also move product directly into the warehouse network of our operating companies. It’s easy to switch from one supplier to another when the need or opportunity shifts.”

Ray Morgenstern
Senior Director, Supply Chain Inventory Management, Sysco

“Manhattan SCALE has provided innumerable benefits for our business. Not only has it helped deliver improved workflows, order accuracy and on-time delivery, it has also provided better inventory control and an increased level of visibility throughout the entire supply chain.”

Craig Holland
COO, Fantastic Holdings

“Since implementing Manhattan SCALE, Batory Foods has seen a marked improvement in inventory visibility and order fulfillment processes. Through this added insight we’ve been able to improve standardization across the organization and enhance order and service quality for our customers.”

Daryl Fisher
WMS Applications Manager, Batory Foods
TOP PERFORMERS
2020 TOP PERFORMERS

BLUE RIDGE
FOR A MORE FORESEEABLE FUTURE

kinaxis

RELEX

Softeon

ZOHO Inventory
ABOUT BLUE RIDGE

Blue Ridge cloud-native supply chain solutions are the most accurate way for retailers and distributors to spot changes in customer demand before they happen. Traditional forecasting and planning solutions weren’t designed to keep up with today’s increasingly unpredictable consumer behavior. Blue Ridge provides more certainty, more speed, and more assurance so companies can see the why behind the buy and respond faster to the unexpected. That’s why Blue Ridge is recognized as a Leader in the Gartner Magic Quadrant for Supply Chain Planning.

“As we continue to grow and expand, our forecasting needs have become more complex, and Blue Ridge offers a complete solution that allows us flexibility in planning for our inventory investment while taking eight distinct markets’ needs into consideration.”

Dina Opici
President, Opici Family Distributing

“We’re more efficient, driving down days of supply, limiting out of stocks, giving our customers the right amount of products, when they need it, how they need it and also achieving the goals for our supplier network.”

Gary Keimach
SVP Inventory Planning, Martignetti Companies

“With Blue Ridge we could work with a good forecast, see trends, and see where there would be problems in the future with a product and then coordinate throughout the organization to avoid stock outs.”

Anders Armandt
Director of Purchasing, Procurator

“We implemented Blue Ridge supply chain planning solutions to manage long lead times and make smarter safety stock allocations. By putting inventory toward winning skus, we’re getting the best possible customer fulfillment at the lowest investment.”

Michael Nau
Director, City Furniture Inc.
ABOUT KINAXIS

Kinaxis is a leading provider of cloud-based subscription software that enables Kinaxis's customers to improve and accelerate analysis and decision-making across their supply chain operations. The supply chain planning and analytics capabilities of Kinaxis’s product, RapidResponse, create the foundation for managing multiple, interconnected supply chain management processes. By using the single RapidResponse product instead of combining individual disparate software solutions, Kinaxis customers gain visibility across their supply chains, can respond quickly to changing conditions, and ultimately realize significant operating efficiencies.

“RapidResponse is a great forward-looking tool. Its strength is allowing us to run “what if” scenarios and see instantaneous impact. It’s also great at showing us how we got to where we are today, it really allows us to tell a complete story—from where we began to where the problems are and how we can potentially fix them.”

Sue Brown
Business Systems Analyst, Sonus Networks

“With so many ways to look at the data and make my decision, Kinaxis makes our entire analysis process easier, helps me in my day-to-day role, and lets me give complete, accurate results to management quickly. I couldn’t imagine not using Kinaxis.”

John Leo
Inventory Analyst, Teradyne

“RapidResponse is one of the best platforms for supply chain planning I have seen. It is very user friendly, and has an overwhelming capability and flexibility to meet our requirements.”

Jochen Kraetschmer
Manager of Global S&OP, Kennametal

“Using RapidResponse®, we now have a consistent, succinct PSI process that provides more accurate results. With reliable demand and supply data consolidated in one place, we spend significantly less time on data gathering and more time on analysis and decision making—which is where the business value lies.”

Thomas Kossmehl
Senior Expert, IS Division, Toshiba

110
Customer references from happy Kinaxis users

VIEW ALL REFERENCES
ABOUT RELEX SOLUTIONS

RELEX Solutions is Europe’s fastest growing provider of integrated retail and supply chain planning solutions. Founded as “Retail Logistics Excellence – RELEX Oy” in Helsinki in 2005, the company set out to use research and technology to solve the toughest challenges in demand forecasting, inventory optimization, and replenishment automation. RELEX’s proprietary In-Memory database delivers results over 100 times faster than traditional alternatives, bringing unprecedented speed and agility to retail and supply chain planning.

73

Customer references from happy RELEX Solutions users

VIEW ALL REFERENCES

“The integrated system allows the buyers to base the central warehouse forecasts on the stores’ replenishment needs.”

Matti Salmi
Purchasing Director, Musti Group

“Having a system that automatically takes agreements and employment law into account and that also gives staff more flexibility — it’s a big step forward. Everyone wins.”

Kent Jansson
Union Representative, Coop Värmland

“In addition to a planning tool, by opting for RELEX we also got a data warehouse that makes it easy for us to analyse customers’ past promotions and their impact on sales.”

Jaakko Takala
Director of Supply Chain Management, Atria

“The system can perform calculations quickly. This allows us to produce numerous iterations during the order cycle and react quickly to any situation that arises.”

Claudio Perna
Planning and Inventory Manager, Arena
ABOUT SOFTEON

Softeon is a leading global provider of technology solutions in the Supply Chain domain. For over two decades now, they have been innovating and helping their customers gain significant benefits in their supply chain, including agility and optimization for performance and results. With consistent growth and strong investments in R&D, they offer a powerful product suite that covers the spectrum - from supply chain planning to execution.

“With the launch of this IT service, a WMS implementation has less time-to-market than the procurement of a scanner. For small and mid-size businesses with basic requirements, we are now able to configure the WMS in days to match our customer’s requirements.”

Michael Brandes
Senior Vice President Logistics Engineering, Corporate Contract Logistics, DB Schenker

“We are extremely impressed with the performance of Softeon and their WMS product. Their solution is very user friendly and completely rules driven. This enables us to easily configure the system to meet our ever-changing business requirements in a very short time.”

Joe Smoliga
Vice President of Operations, Tastefully Simple

“Not only were we impressed, but our customer was even more impressed by the speed at which everything was accomplished. We were ready to receive product four days after implementation. With Softeon as our partner, we have not only operational flexibility, but also systems to support that flexibility and visibility for our customers.”

Cheryl W. Snead
President and Chief Executive Officer, Banneker Industries

“Softeon solutions contributed to the transformation of our supply chain by helping us to deliver flexible and cost effective services while meeting dynamically changing customer requirements. Working with Softeon Enterprise applications, we have achieved superior results and return on investment (ROI).”

John Postik
Senior Vice President and Global Chief Information Officer, Sony DADC

26
Customer references from happy Softeon users
VIEW ALL REFERENCES
ABOUT ZOHO INVENTORY

Zoho Inventory is an online application that enables you to manage orders and inventory. With multi-channel selling, shipping integrations and powerful inventory control, you can optimize your inventory.

"We managed everything using spreadsheets but it was not practical after 3 months. Zoho Inventory helped us streamline and organize our business. Mobile app is very helpful as you can keep track of your customer requests even when you're travelling."

Stefano Gagliardi
Chief Executive Officer, SG Projects

"Very versatile software. I'm impressed by its features and it's wonderful how you can create item batches, groups, maintain inventory records and also do analysis, all at one place."

Suhail Ashraf
Business Development Manager, Freshnuts International

"Zoho Inventory has made it very easy for us to manage our orders and streamline inventory for all our outlets situated across India. We love the user-friendly interface and responsive support team. We highly recommend Zoho Inventory for businesses looking for a simple yet effective solution."

Ankita Aggarwal
AVP Business Development, UrbanClap

"We knew that to be more efficient and save time, we had to go for an official programme that could help to organize the customers, organize the stock and invoices, and also keep track of all the accounting. Zoho met all the requirements."

Jean-Pol
Founder, Freediving Planet
RISING STARS
ABOUT ANVYL

Anvyl is a production hub where brands can manage suppliers, oversee production, and track in-depth product data from procurement to delivery of inbound goods. End-to-end, Anvyl helps brands supply their customers with what they want, when they want it, improving their bottom line at the same time. They are a global operation with teams in New York and China. Their factory suppliers are responsive, easy to manage, and vetted to lower risk, save time, and get more.

"Anvyl has assembled a team of global supply chain experts that can serve as an extension to a company’s operations team. They have developed the first software I’ve used that’s suited to provide a single source of truth for each stage of a brand’s production process. Anvyl is built for the scalability, efficiency, and transparency required by brands today."

Matt Gornstein
Director of Global Sourcing, Harry’s

"Thanks to Anvyl we are able to have a seamless experience between sales and production, and that frees us up to build out the sales side more. What used to be a twelve hour process is now just a quick highlight view."

Futhum Tewolde
Co-Founder & Chief Operating Officer, Sock Fancy

"Our manufacturer through Anvyl worked with us on creative ways to increase the quality of our packaging at over 30% less cost, always responded the same day, and turned around samples quickly."

Sierra Smith
Co-founder, Zorpads

"The Anvyl Production Hub has truly impacted our bottom line and allowed us to focus on the growth of our business, not the complexity of our supply chain. The transparency it brought to scaling our supply chain and managing our suppliers from Japan to the world allowed us to save time and money, allowing us to focus on new growth initiatives."

Danny Taing
Bokksu
ABOUT CBX SOFTWARE

CBX Software compresses the supply chain, helping Retailers and Brands expand assortments, accelerate new products to market, and efficiently on board new suppliers and eliminate redundancies. CBX does all this while delivering products to market ahead of consumer expectations.

"We needed a proven system to help us scale our global sourcing operation and handle some of the most intricate facets of our business and we had a very positive experience with CBX. The solution that CBX Software delivered showed they truly understand apparel sourcing and its immense complexities."

Berta Escudero
Chief Supply Chain Officer, Grupo Cortefiel

"With CBX, El Corte Inglés is able to catch issues much earlier in our production cycle; this results in better control over meeting our buyer’s expectations of completed orders with no shipment delays, which ultimately relates to quality products at the lowest prices for our customers."

Sergio Gonzalez
General Manager, El Corte Ingles

“Our collaboration with CBX Software has helped us reduce time-to-market and drive costs out of our supply chains, thereby helping us to deliver on-trend fashionable products at a great price to our customers.”

Michael Fagan
Head of Operations, Kmart Australia

“Dairy Farm selected CBX to eliminate product data silos and speed Own Brand product development with vendors. CBX ensures that product data and knowledge are consistently and efficiently captured and shared. Product information is now version controlled and easily accessible through the system’s powerful search engine.”

Tim Chalk
Corporate Brand Director, Dairy Farm

20
Customer references from happy CBX Software users
VIEW ALL REFERENCES