2020 WINTER CUSTOMER SUCCESS REPORT

ACCOUNTS PAYABLE SOFTWARE CATEGORY
ACCOUNTS PAYABLE SOFTWARE OVERVIEW

Accounts payable software is used for financial and accounting processes. These products vary from basic single-entry applications for check writing and bookkeeping to sophisticated double-entry tools. An accounts payable system can assist your company to eliminate manual tasks, maintain accurate numbers, save time by automating manual processes, get notifications and reminders to avoid fines, and more. A quality accounts payable solution is therefore important for growing enterprises.

Accounts payable software manages accounts the firm owes money to. This tool is typically provided as a solution with other key accounting modules. However, some vendors offer standalone accounts payable platforms that help to manage complex accounting tasks.
The FeaturedCustomers Customer Success ranking is based on data from our customer reference platform, market presence, web presence, & social presence as well as additional data aggregated from online sources and media properties. Our ranking engine applies an algorithm to all data collected to calculate the final Customer Success Report rankings. The overall Customer Success ranking is a weighted average based on 3 parts:

**Content Score** is affected by:

1. Total # of vendor generated customer references (case studies, success stories, testimonials, and customer videos)
2. Customer reference rating score
3. Year-over-year change in amount of customer references on FeaturedCustomers platform
4. Total # of profile views on FeaturedCustomers platform
5. Total # of customer reference views on FeaturedCustomers platform

**Market Presence Score** is affected by:

1. Social media followers including LinkedIn, Twitter, & Facebook
2. Vendor momentum based on web traffic and search trends
3. Organic SEO key term rankings
4. Company presence including # of press mentions

**Company Score** is affected by:

1. Total # of employees (based on social media and public resources)
2. Year-over-year change in # of employees over past 12 months
3. Glassdoor ranking
4. Venture capital raised

### Customer Success Report Award Levels

#### Market Leader
Vendor on FeaturedCustomers.com with substantial customer base & market share. Leaders have the highest ratio of customer success content, content quality score, and social media presence relative to company size.

#### Top Performer
Vendor on FeaturedCustomers.com with significant market presence and resources and enough customer reference content to validate their vision. Top Performer's products are highly rated by its customers but have not achieved the customer base and scale of a Market Leader.

#### Rising Star
Vendor on FeaturedCustomers.com that does not have the market presence of Market Leaders or Top Performers, but understands where the market is going and has disruptive technology. Rising Stars have been around long enough to establish momentum and a minimum amount of customer reference content along with a growing social presence.
2020 Customer Success Awards
Check out this list of the highest rated Accounts Payable Software software based on the FeaturedCustomers Customer Success Report.

Market Leaders
- ABBYY
- Acumatica
- avidxchange
- basware
- Bill.com
- Bottomline
- ChromeRiver
- SAP Concur
- Coupa
- nvoicepay
- Sage Intacct
- Tipalti

Top Performers
- Beanworks
- chargify
- corcentric
- CorporateInnovations
- DocStar
- Esker
- mineraltree
- OSAS
- Paymerang
- Procurify

Rising Stars
- Artsyl
- centreviews
- Medusa
- Palette
- ParamountWorkPlace
- Softco
- VI
- yooz
OVERALL BEST
OF ACCOUNTS PAYABLE SOFTWARE

BEST IN CATEGORY

Bill.com
ABOUT BILL.COM

Bill.com saves companies more than 50% of the time typically spent on accounts payable tasks. Pay vendors & 1099 contractors via ACH, and get bills approved faster with a robust online approvals workflow. Sync seamlessly with QuickBooks, Xero, Sage Intacct, and NetSuite for simpler data entry, improved accuracy, and faster account reconciliation. Stay organized and audit-ready with online document storage for invoices, checks, and receipts.

194
Customer references from happy Bill.com users

VIEW ALL REFERENCES

“There’s no need to go back and forth with the versions, which saves time and prevents errors, and meanwhile, Bill.com syncs all the activity, so no matter when we log on, we’re all looking at the same thing. Collaborating with Bill.com makes it easy for us to help our clients manage their cash.”

Cathy Iconis
CEO & Client Finance Director, Iconis Group

“By automating our day-to-day accounting processes, Bill.com has made it easy for us to focus on the more strategic financial aspects of our organization that propel us toward growth.”

Brian Benge
Controller of Creative Management, McDonald’s

“Bill.com takes previously paper-based tasks and brings them online—making it even easier to run a practice and work with clients. By adding this virtual aspect to your operations, you can bring in more personnel to handle more services.”

Bill Morgan
President, Morgan & Morgan CPAs

“Since Bill.com allows us to add documentation, we can instantly view a bill and all of the information about its status when we need it. Using Bill.com means I no longer have to do repetitive accounts payable tasks and have an extra 10 hours a month to do something else.”

Bing Cheng
Accountant, Zong
2020 MARKET LEADERS

- ABBYY
- Acumatica
- AvidXchange
- Basware
- Bottomline
- ChromeRiver
- SAP Concur
- Coupa
- Nvoicepay
- Sage
- Intacct
- Tipalti

Simplify Operations, Spend Smarter.
ABOUT ABBYY

ABBYY is a leading global provider of technologies and solutions that help businesses to action information. The company sets the standard in content capture and innovative language-based technologies that integrate across the information lifecycle. ABBYY solutions are relied on to optimise business processes, mitigate risk, accelerate decision making and drive revenue. ABBYY technologies are used and licensed by some of the largest international enterprises and government organisations, as well as small and medium businesses and individuals. ABBYY UK Ltd. is a member of the ABBYY Group supporting sales and marketing activities in Western Europe.

"The prime goal is to use it to save processing time and hence labour costs. The ease of use was also important as it cuts down on the manual input of data. Overall, the system is user-friendly and doesn't require much training."  
Peter Allsop  
Electoral Services Manager, Walsall Council

"For program development, we found the OCR engine from ABBYY much easier to use than products from other vendors. The FineReader 4.0 Engine from ABBYY does a very good job of OCR, and allowed us to create our program in about 3 weeks."

Jamie Sue Winkelman  
Director of Communications, GrantSmart

"ABBYY FineReader provides us with the flexibility we need for the large volume of legal and tax documentation our office receives. We can export documents quickly to any format and search, edit and email with minimal fuss. It is an essential business product for our business."

Antonina Pasztetnik  
Tax Accountant, Krigsman Partners

“Our ability to easily access documents, provide greater records security as well as provide immediate company-wide record viewing has been tremendous. ABBYY has been the hub of this whole process.”

Laurence Grigg  
Records Supervisor, Apache Canada
ABOUT ACUMATICA

Acumatica is a leading provider of cloud business management software that empowers small and mid-size businesses to unlock the potential and drive growth. Built on the world’s best cloud and mobile technology and a unique customer-centric licensing model, Acumatica delivers a suite of fully integrated business management applications, such as Financials, Distribution, CRM, and Project Accounting, on a robust and flexible platform. In an interconnected world, Acumatica enables customers to take full control of the businesses, play to the organizations’ unique strengths, and support to clients by following them anywhere on any device.

"Acumatica allows us to connect with third-party solutions to a degree that other ERP solutions don’t have. It allows us to build in functionality in a way that best fits our business needs."
Thomas Finney
IT Director, Shoebacca

"Having a system that takes practical advantage of constantly evolving technology is essential to business agility."
Kevin Cox
IT Director, Opflex Technologies

"Acumatica’s browser-based nature also gives us the flexibility of being able to print from any computer without needing to set up system printers on every machine. We also have access to the system across multiple devices and locations."
Zak Laliwala
Operations Manager, S&S Activewear

"[Acumatica is] extremely reliable—a platform that is up and running 24/7 around the world. It’s accessible to everyone, any time they need it; there’s nothing from an Information System perspective that is stopping us."
Adam Rosenbaum
Director of Information Systems, CASE

274
Customer references from happy Acumatica users
VIEW ALL REFERENCES
ABOUT AVIDXCHANGE
Serving more than 5,500 clients throughout North America, AvidXchange is an industry leader in automating invoice and payment processes for midmarket companies spanning multiple industries including Real Estate, Financial Services, Energy, and Construction. AvidXchange has been recognized as one of the 50 fastest-growing private companies in the Charlotte area for six consecutive years, ranked among Deloitte’s Fast 500 this past year, and was recently named one of the top 100 technology companies in North America by Red Herring. In the midst of record growth, AvidXchange has remained true to its most valued competitive advantage—its people.

97
Customer references from happy AvidXchange users
VIEW ALL REFERENCES

“Because AvidInvoice tracks where each invoice is in the approval process, we know where the bottlenecks are and we know which managers are slowing down the payment process.”
Charmaine Davis-Murray
Director of Property Management Accounting, Colliers International

“The paperless advantage of AvidInvoice is critical to our strategy to gain efficiencies while we grow our retail portfolio and maintain compliance with our invoice approval process.”
Kathleen Archibald
Manager of Application Systems, Ramco-Gershenson Properties Trust

“Create-A-Check works seamlessly with Sage Timberline, so it was very easy to integrate it into our accounting process. Create-A-Check is very easy to work with if you have to add or delete accounts, set up or delete new users, and adjust check formats. It really works great for us.”
Rick Hornburg
Woodbine Development Corporation

“We have reduced our annual operating costs by over $430,000 using AvidXchange’s AP Automation solution and improved our accountability and compliance.”
Warren Adair
VP of Information Technology, Shea Properties
ABOUT BASWARE

Basware is the global leader in providing purchase-to-pay and e-invoicing solutions in the world of commerce. Basware empowers companies to unlock value across their financial operations by simplifying and streamlining key financial processes. The Basware Commerce Network, the largest open business network in the world, connects 1 million companies across 100 countries and enables easy collaboration between buyers and suppliers of all sizes.

“Now I can instantly give suppliers an update. Previously it took hours to track down this information. What’s more, they call significantly less these days, as our invoices are paid on time.”

Pia Knørr
Departmental Secretary, Falck

“Adopting Basware’s purchase-to-pay SaaS ensures that we will always be using the latest version of the software. All the new features and improvements of the Basware solution will be available to us as soon as they are published.”

Sinikka Jänkälä
Director of Finance, Lapland University of Applied Sciences

“The new solution saves a lot of time and money for Accounts Payable. Direct comparison with the master data from REM and the precisely definable workflows from templates make processes faster, more efficient and more secure. Also, all invoices are now immediately available online, and no longer have to be manually retrieved from files.”

Andrea Huber-Schmid
Project Manager, Bilfinger Real Estate

“Basware solution saves significant time and money, enables enhanced tracking and easy auditing, and provides the accuracy, efficiencies, visibility and control we need. We’re even using it to monitor suppliers and look for opportunities to consolidate invoices and capture early payment discounts.”

Daniel Garuti
Vice President, Loomis Sayles

152
Customer references from happy Basware users

VIEW ALL REFERENCES
ABOUT BOTTOMLINE TECHNOLOGIES

Bottomline Technologies (NASDAQ: EPAY) helps make complex business payments simple, smart, and secure. Corporations and banks rely on Bottomline for domestic and international payments, efficient cash management, automated workflows for payment processing and bill review, and state of the art fraud detection, behavioral analytics and regulatory compliance solutions. Thousands of corporations around the world benefit from Bottomline solutions. Headquartered in Portsmouth, NH, Bottomline delights customers through offices across the U.S., Europe, and Asia-Pacific.

167
Customer references from happy Bottomline Technologies users

VIEW ALL REFERENCES

“Bottomline Technologies is one of the few suppliers that provides an end-to-end solution like GTCloud that includes connectivity, formatting, reconciliation and electronic signature.”
Laurent Guéraud
Project Director, SCOR

“Paymode-X is bank-agnostic, and the network did all the work to enroll the Vendors. In addition, we liked the fact that the vendor doesn’t have to do anything. The money just ‘appears’ in their account, and the remittance is delivered electronically. Really very efficient.”
Tom Paget
Controller, GreyStone Health Network

“Implementing the Legal-X solution was the best decision we have made in legal bill review. It has exceeded our expectations and continues to allow us to make effective decisions.”
Mike Lancashire
Senior Vice President, Claims and Integrated Customer Solutions, Main Street America Group

“Many service providers offer a variety of profit sharing options, but Bottomline Technologies' Paymode-X solution stood out because of its seamless integration into existing systems, and even more importantly, the willingness of the Paymode-X team to assist when needed.”
Billy Armstrong
AP Supervisor, Washington Prime Group
ABOUT CHROME RIVER

Chrome River Technologies, Inc. provides expense reporting and supplier invoice automation solutions that combine the latest enterprise and mobile technologies with a team of industry-leading implementation and support experts. Chrome River delivers immediate payback via a “Software as a Service” delivery model that requires no hardware, no software, and no long-term commitment. This service is easily configurable to meet the needs of organizations worldwide with sophisticated expense management policies and collaborative approval processes.

"Chrome River was able to automate the entire workflow process from start to finish, even allowing all expense report information to be exported out of Chrome River EXPENSE and into Vornado’s proprietary accounting system. Chrome River EXPENSE reduced data entry and scanning by 75%.”

Laura Sperber
VP Financial Apps / Technical Contact, Vornado Realty Trust

"Chrome River has streamlined our process for expense reimbursements and accounts payable invoices considerably. Automated routing ensures that all approvals are obtained before employees and vendors are paid. The Chrome River team is constantly making improvements and the overall experience becomes friendlier on a regular basis.”

Karen Keegan
Assistant Controller, Nixon Peabody LLP

“What I love about Chrome River is the option to return an pending invoice back to draft form to resolve any errors and/or mistakes during the initial submission. This feature has saved me time and money on several occasions.”

Eva Franco
Office Coordinator, Venable LLP

"With Chrome River, the traveller is in control of when they upload their receipts and press submit. Then the team doing the verification has the reports and images instantly - makes it much more efficient and enables an expedited reimbursement process.”

Ian Mitchell
Global Implementation Manager, Cargill
ABOUT CONCUR
Concur is a leading provider of integrated travel and expense management solutions. Concur’s easy-to-use Web-based and mobile solutions help companies, federal agencies and their employees control costs and save time. Concur’s open platform enables the entire travel and expense ecosystem of customers, suppliers, and developers to access and extend Concur’s T&E cloud. Concur’s systems adapt to individual employee preferences and scale to meet the needs of companies from small to large.

“Concur’s intelligence functionality is amazing. Instant access to expense data prior to approval and after an expense is incurred is a huge benefit, and corporate card integration also provides superior control. Card data is unalterable.”

Christopher DeCosmo
Expense Analyst and Global Program Administrator, Constellation Brands

“Compliance has improved 85-90% given the increased use of audit rules and improved expense processing. Concur has saved our organization in time, money and reduced fraud.”

Lisa Wilson
Concur Global Program Manager, Pure Fishing

“With the adoption of Concur, and the usage specifically of the mobile device, expense reports are transmitted virtually instantaneously at the end of the trip, turned around, audited and reviewed, and paid within about 5 days after the original submission.”

Jeff Woodard
Director, Global Payroll and T&E, NetJets Aviation

“The results of implementing Concur have provided us better service to our travelers. They can process their travel claims while they’re still in travel status and then follow the status of those expense reports to see when they will actually get their reimbursement.”

Terri Pinkston
Assistant VP, Controller and The Director of Administrative Systems, University of Oklahoma
ABOUT COUPA SOFTWARE

Coupa Software enables businesses everywhere to recognize bottom-line financial success via Savings-as-a-Service. More than 500 customers doing business in over 100 countries use Coupa to support business agility and reduce costs. Only Coupa provides an organic suite of true cloud applications including accounts payable, procurement, expense management, sourcing, and inventory, allowing customers to realize a return on investment that starts within a few months and grows continually.

"As a healthcare organization, audits are very important to us. With Coupa, we’ve achieved 100% audit compliance."
Katherine Gottlieb
President and CEO, Southcentral Foundation

"We’ve gone from manually processing 12,000 invoices per year to 30,000 with Coupa. Choosing Coupa is a no-brainer."
Isaac Ballesteros
Assistant Director of Accounting, Ionis Pharmaceuticals

"One of the greatest benefits with Coupa has been compliance for appropriately handling contracts, deals, and suppliers."
Bob Worrall
SVP, Chief Information Officer, Juniper Networks

"Coupa’s cloud-based solution met our objectives and gave us the opportunity to customize the software to our specific needs. Coupa simply proved to be a very fast, easy-to-use and efficient implementation."
Gina Ventimiglia
VP Global Procurement, Real Estate & Facilities, Auction.com
ABOUT NVOICEPAY

Nvoicepay transforms the way enterprises pay their domestic and international suppliers. For over 500 customers across 2,700 entities, the company optimizes electronic invoice payments for enterprises with intuitive cloud-based software and comprehensive services. Only Nvoicepay offers an intelligence-driven payment automation solution purpose-built for the most complex organizations. By automating all payments, finance teams win through dynamic supplier activation, superior supplier services, and remarkable results, unlocking value in the payments process. Learn more at https://www.nvoicepay.com and on Twitter at @Nvoicepay.

“We had quite an arduous process for reconciling our bank accounts and also for making the payments themselves. Now with Nvoicepay, it’s very easy to make those payments.”
Tony Tiscornia
Vice President of Finance, Coupa Software

“Processing payments was much easier than I expected. All we had to do was send Nvoicepay a vendor file—they took care of the rest.”
Dan Finnegan
Chief Financial Officer, Alegis Construction

“Viewpoint ePayments was very accommodating, willing to listen to us, and took the time to understand our business. It was a big part of the reason we decided to go forward.”
Chris Duprey
Chief Financial Officer, Granger Construction

“A top priority when we selected Nvoicepay was user experience, both from the supplier perspective and for my AP team. Nvoicepay is very simple to use, and it’s easy to get information very quickly.”
Juli Smith
Executive Director Accounts Payable, MGM Resorts
ABOUT SAGE INTACCT

Sage Intacct is the innovation and customer satisfaction leader in cloud Financial Management. With the powerful combination of Sage and Intacct, the Sage Business Cloud offers the best capabilities of both companies. Bringing cloud computing to finance and accounting, Sage Intacct’s innovative and award-winning applications are the preferred financial applications for AICPA business solutions. In use by organizations from startups to public companies, Sage Intacct is designed to improve company performance and make finance more productive. Hundreds of leading CPA firms and Value Added Resellers also offer Intacct to their clients.

“Once I learned the full power of Sage Intacct, we changed the way we used the system and the transformation was unbelievable. Now I love Sage Intacct and am probably one of its biggest fans. The beauty is its flexibility to fit any business’ custom needs and provide automation that lets accounting departments thrive.”

Sean Skuro
Controller, Tender Greens

“The visibility we have through Sage Intacct is great. It’s helped us improve profitability and make faster, better decisions because at literally the click of a button, we can see what's going on in the business.”

Tania Zieja
Chief Financial Officer, Halloran Consulting Group

“After comparing Sage Intacct with other products, our corporate and field teams all agreed that it was intuitive, dynamic, and flexible enough to capture all of our operational complexities. What made the decision especially easy was the company’s ‘customer for life’ philosophy, which assured us that Sage Intacct could effectively carry us into the...

Shari Freedman
Chief Financial Officer, Room to Read

“Our billing, accounts receivable, and revenue recognition used to be completely manual and time consuming, taking us away from providing strategic analysis to the business. Automating all of these critical workflows through Sage Intacct’s contracts billing and revenue management capabilities has been the greatest thing to happen to this team.”

Elliot Goldman
Director of Finance, RapidRatings
ABOUT TIPALTI

Tipalti provides the world’s most powerful global payables automation platform to streamline the entire process of making payments to global suppliers and partners. Tipalti provides one cloud system that includes white-labeled supplier onboarding, W9/W8 tax form collection and validation, payment method and currency selection, global remittance, early payments, payee payment status communications, payment reconciliation, and 1099 / 1042-S tax filing preparation reports.

106
Customer references from happy Tipalti users

"Our researcher community really appreciates the reduction in paperwork and increase in payment methods. Internally, we’re extremely happy with Tipalti’s service because it has significantly streamlined the payment process, and it has made us much more scalable.”

Eric Baer
VP Product and Technology, Article One Partners

"Tipalti has significantly increased our productivity. Paying publishers would take a week just to initiate and track payments, as well as send checks or PayPal. And we’d spend two days a month investigating and resolving payment issues. Now we’re able to do all this in one fifth the time.”

Jeffrey Magliola
Vice President of Operations, Content.ad

"Integrating Tipalti has definitely streamlined our entire affiliate pay-outs process. We have been able to significantly automate our pay-outs workload while providing our partners with a better experience and higher transparency of the whole payment process.”

Dmitry Atamanyuk
COO, ClickDealer

"It’s very important for Skillshare to have a platform like Tipalti. Providing people with a system where they can get paid on time, however they want, is a huge benefit of our platform.”

Leslie Pesante
Head of Finance, Skillshare
2020 TOP PERFORMERS

Beanworks
Elastic Billing for SaaS

ESKER

chargify

mineraltree®
AP and Payment Automation

corcentric™

OSAS

paymerang™

Corporation Spending Innovations

Edenred

DocStar®
An Epicor Solution

Procurify
ABOUT BEANWORKS

Beanworks is a cloud based, accounts payable automation solution. They help companies streamline their invoice to payment strategies by eliminating paperwork and reduce invoice processing costs by at least 50% guaranteed.

“Beanworks’ automatic data entry and SmartCode features have had a huge impact on our accounts payable workflow, saving us time and money.”
Gosia Przada
Controller, Triphase

“Beanworks has given us the ability to track and access our files in real time wherever we go, and across all devices. And that means a lot for our business.”
Catherine Sayyad
National AP Supervisor, Ticketmaster

“Bean provided a way for us to always be on top of the thousands of invoices we receive each month. Now when we need information about an invoice, we are only a few mouse clicks away. We’ve been with Bean for more than two years and are still amazed by their responsiveness to our needs and outstanding customer support.”
Elizabeth Skinner
VitalAire

“Bean helped us streamline our approval process. Approvers simply login from an email link and approve invoices, with full visibility into what they’re approving. Life is easier when you don’t have to constantly nag for approval.”
Jillian Barrow
Ivernia Inc.
ABOUT CHARGIFY

Chargify is Subscription Billing built for SaaS. Most vendors support your basic billing needs and so do we. However, Elastic Billing goes beyond basic, supporting millions of complex scenarios and any business structure. Chargify empowers your entire team to quickly launch products, sign up customers, and manage subscriptions. If you can think it, we can bill it.

"The automated billing that Chargify provides allows us to reduce our overhead by not needing a full-blown accounting department and reduces our A/R tremendously by getting paid within 24 hours of the card transaction."

Ryan Kelly
CEO, Pear Analytics

"Chargify will also be a big component of future growth because we feel that as we scale additional products and business ventures, we already have the tool in place. Chargify enables us to start off with any kind of recurring billing that we may introduce on the right foot without any question that it’s going to be done the right way from the very..."

Ammon McNeff
President, Legally Mine

"Chargify has changed my life. It saves me at least 2 full days a month of my time - it creates a great experience for our clients, making it easy for them to sign up and provides all the necessary documents they require effortlessly. I thoroughly recommend using it for any subscription-based business."

Dilip Ghosh
Managing Director, Urban Fairways

"Chargify has allowed GigaMonster to create a simple, easy to use signup page, which has grown our business tremendously. This, along with the online portal, has improved our customers’ overall experience while freeing up our employees to focus on other tasks."

Joseph Piette
Community Relations Manager, GigaMonster
ABOUT CORCENTRIC

Corcentric, a wholly-owned subsidiary of AmeriQuest Business Services, LLC., provides cloud-based financial process automation solutions that have revolutionized how the world’s largest organizations manage and protect their financial assets. By connecting best practices with deep expertise, Corcentric’s Accounts Payable and Accounts Receivable automation solutions enable organizations to reduce costs, streamline processes, and provide unmatched visibility executives need to make critical business decisions.

"Source One helped us develop innovative solutions for our category needs. Their team of professionals took the time to understand our culture and requirements in order to identify suppliers, services, and products that keep our organization on the cutting edge while saving us money! I would recommend Source One to anyone."
Senior Manager IT
Eileen Fisher

"We were very pleased to find that we could get such robust functionality at our price point. COR360 has brought our Accounts Payable to a higher level of efficiency, and because COR360 is a scalable solution developed by AP experts, we are now able to enjoy the same automations that Fortune 200 companies enjoy."
Robert Ramirez
AP Lead, WD-40 Company

"Source One demonstrated not only an ability to quickly support our supply chain team, but also provided exceptional results in the recruiting of an essential, but challenging position in our organization. I strongly recommend Source One as a supply chain consulting organization and as a recruiting agency."
Executive VP of Operations
Inogen

“Partnering with Corcentric to manage our billing has consistently enabled us to not only achieve significant processing efficiencies, but to have the visibility to identify customer trends, forecast spend, and develop strategic initiatives that actually improve our working capital.”
Richard Simons
General Manager of Parts Sales and Marketing, Daimler Trucks North America
ABOUT CORPORATE SPENDING INNOVATIONS (CSI)

Since 1989, Corporate Spending Innovations (CSI) has provided innovative payment solutions with the highest level of customer service to world leading brands. The company’s highly secure payment products increase compliance, reduces fraud, and simplifies reconciliations. CSI has earned multiple awards, including the 2015 CODiE Award for the software industry’s best financial management system. With one payment file upload to CSI Paysystems, customers can automate 100% of their B2B payables and disburse global payments through virtual credit card, private network, ACH, check, or FX with cross-border payments settled in local currency.

78
Customer references from happy Corporate Spending Innovations (CSI) users
VIEW ALL REFERENCES

“No cost and the ability to earn cash rebates on payments? It sounded too good to be true. But it’s so easy, completely seamless and CSI did all the work. It’s a no-brainer.”
Mick Nissen
Controller, Sharon Heights Golf & Country Club

“But the real testament is the results. The program runs smoothly – almost in the background. The volume of spend keeps increasing as does the new rebate revenue we’re able to generate.”
Thomas Costello
Vice President of Finance, Discovery Senior Living

“Payments we received from CSI Paysystems were the easiest and most secure. We liked it so much that we started using it ourselves for our own payables too. Not only is it more efficient, and our auditors say it’s more secure without paper checks floating around, but we also get money back - that’s new revenue for our business. It’s a no brainer. I only...”
Jeff
Chief Financial Officer, Fortessa Dinnerware Solutions

“With the virtual card program, we didn’t have the ability to wait 30-40 days to cover the payments like we had been accustomed to. Once we became familiar with the program, we adapted and the cash flow difference has been more than compensated by the rebate we receive through the program. The 1% back is a no brainer.”
Sonya Sawyer
Chief Financial Officer, Home-Tech
ABOUT DOCSTAR

DocStar is an award-winning developer of enterprise content management and automated accounts payable solutions for organizations of any size, supported by a highly responsive team. Available either on-premises or as a cloud hosted service, DocStar solutions allow organizations of any size gain control over documents, improve records retention and increase operational efficiency.

“If someone calls to check an application status, we electronically search for the information and give the person an instant answer. We used to sift through the paper files, which took an average of three minutes.”

Michael N. Chambers
Principal, The Tassey Group

“We have been e-filing policies, claims, endorsements, and other documents with DocStar for seven years, and we have been a Sagitta Browser user for three years. Now that the two products are seamlessly integrated, e-filing is easier and less prone to human error. Retrieving a document takes two clicks of a mouse.”

Andrew Wise
Executive Vice President, Adirondack Trust Insurance

“When an application is scanned for the permanent file we know exactly what was on the application at the time it was sent. AuthentiDate is used to verify the date so if anything on the application was changed later, we can verify the dated copy of the original application. This eliminates costly and time-consuming errors.”

Cindy Crew
Corporate Treasurer, Church Agency, Inc.

“The DocStar document management system is now part of our value proposition to recruit and retain agents. It saves us money while providing us with the peace of mind of knowing that every document on every transaction is in a safe place.”

Chris Ferguson
Operating Partner, Keller Williams

136 Customer references from happy DocStar users

VIEW ALL REFERENCES
ABOUT ESKER

Esker is a worldwide leader in AI-driven process automation software, helping financial and customer service departments digitally transform their purchase-to-pay (P2P) and order-to-cash (O2C) cycles. Used by more than 6,000 companies worldwide, Esker’s solutions incorporate artificial intelligence (AI) technology to drive increased productivity, enhanced visibility, reduced fraud risk, and improved collaboration with customers and suppliers internally. Founded in 1985, Esker operates in North America, Latin America, Europe and Asia Pacific with global headquarters in Lyon, France, and U.S. headquarters in Madison, Wisconsin.

531
Customer references from happy Esker users

“The Esker solution was a game-changer for us — the price, the presentation, the experience, the SAP certification. It was designed exactly for what we needed it to do.”
Jean-Mathieu Farret
Senior Manager for Customer Service, BioMerieux

“Esker really allowed us to get a grip over our whole AP department. Whether it’s shipment discrepancies or early payment discounts, we now have instant access to everything that drives value in our process. The solution is incredibly user-friendly and has a ton of great features, even in its most basic form.”
Andrew Phillips
Accounting Manager, Parts Town

“Going paperless and having all documents and collaboration in one place has really helped us work more efficiently on a day-to-day basis. With fewer filing cabinets needed to store printed documents and little to no paper lying around, our office looks much cleaner! The value that we get from using Esker’s P2P solution is just priceless.”
Ng Whye Keong
Group Director, Pet Lovers Centre

“We are now able to track productivity and better manage our resources thanks to Esker’s dashboard and reporting capabilities. Esker has also helped us streamline our processes and ensure a consistent work standard.”
Jasmin Ong
Regional Finance Controller, Luxasia
ABOUT MINERALTREE

MineralTree provides the easiest to use Accounts Payable (AP) and Payment Automation solutions for finance professionals at growing organizations. MineralTree streamlines AP, giving customers unparalleled visibility and significant cost savings in an affordable, integrated platform that is guaranteed secure.

Customer references from happy MineralTree users

"When I would work remotely, it was impossible to sign checks and it would cause payment to be delayed by a couple of days. With MineralTree, I can approve payment anywhere, anytime."

Cathie Whalen
Chief Financial Officer, Positive Coaching Alliance

"With multiple entities requiring monthly payments, we needed a true end-to-end AP Automation solution that not only automates invoice capture, but also processes all of our payments for us using our desired payment method."

Ahmed Nagy
Financial Controller, Hollywood Wax Museum

"We could not be happier with MineralTree Invoice-to-Pay. Everything remains the same - our accounting system, our payments processes, and our bank. But it's all faster, safer, and more efficient."

Ed Mis
Manager, Apnea Care

"I cannot stress enough the ease of audits since we started automating accounts payable with MineralTree. No more filing cabinets, no more missing documentation and the assurance that our annual audit is not going to be disruptive to my responsibilities is a huge benefit."

Todd Brewton
Accounts Payable Specialist, Moda Operandi
ABOUT OPEN SYSTEMS ADAPTABLE SOLUTIONS (OSAS)

Open Systems Adaptable Solutions (OSAS) was founded in 1976 to deliver powerful business accounting software and complete ERP solutions and services for companies in a wide array of industries, including: manufacturing, distribution, not-for-profit, and many more. The software product lines from OSAS offer customizable solutions for Windows, Linux, UNIX, and Mac. Using technologies such as .NET and SQL Server, these solutions give you the power and flexibility to tailor the software to meet your unique business needs.

“"We can process orders many times faster than some of our partners. If we get, say, 1,000 order lines in a batch, it literally translates them into sales orders, creates purchase orders if necessary, sends the outbound EDI - and that all happens in about 15 to 20 seconds.”"

Mike Kerstetter
Director of Technology, KMM

“The TRAVERSE system, combined with further modifications provides us with an accelerated process of physical data entry. What would take days to enter and several hours to update now takes just minutes.”

Kathy Foley
Controller, Prides Corner Farms

“Our users are very tech knowledgeable so the interactive views have been the preferred tool to analyze the data on a daily basis.”

Ricardo Rios
Project Manager, Glenn International

“"Day-to-day operations run a lot smoother than before. We have faster sales orders and purchase orders, faster part number look-ups for customers, and the inventory print outs help us a lot with purchasing. Our old system was from the Stone Age compared to TRAVERSE. TRAVERSE just makes our business life easier.”"

Clinton Mitchem
Manager, Henry Mitchem Equipment Company
ABOUT PAYMERANG

Paymerang provides electronic payment solutions for clients around the country in education, healthcare, media, manufacturing, services and beyond. Paymerang processes over $1.6 billion in payments annually to a network of over 60,000 suppliers from coast to coast, with 75% receiving electronic payments over traditional checks.

40
Customer references from happy Paymerang users

“Paymerang has far exceeded our expectations in terms of quick implementation, efficiency gains and cash rebates. We are thrilled with the program.”

Leslie Turner
Accounts Payable Manager, St. John’s Medical Center

“Paymerang is exactly what it says it is - free money with no hidden fees and no commitment. We have added a revenue stream while becoming more automated and efficient. As a school, that’s a big deal for us because that’s more money we can spend on our instructional programs.”

Jennifer Quindoza
Controller, Collegiate School

“Paymerang generates revenue while making us more efficient and secure. Implementation was super easy too. I’d recommend Paymerang to other schools.”

Penny Aham
Director of Finance, Governor’s Academy

“Electronic payments are an important part of the procure-to-pay cycle for our customers, and we’re pleased to provide this capability through our partnership with Paymerang.”

Andrew Sisley
President, NorthStar Currency
ABOUT PROCURIFY

Procurify is a global leader in mobile and cloud-based purchasing. With users in more than 100 countries worldwide, Procurify empowers businesses to manage direct and indirect company spending and streamlines the purchasing process. The ridiculously easy-to-use platform provides complete control and visibility of company spend.

“With Procurify, it was a lot easier to get them up to speed because the user experience was clean and easy to understand.”
Sue Yoon
Vice President of Finance, AltSchool

“I always use the mobile app for approvals. When I get an approval request to purchase when I’m out of the office, it only takes a few touches. It speeds everything up, because without it, I would have to wait hours until I’m back in the office just to make a purchase, which just makes no sense.”
Ed Fineran
Chief Executive Officer, Atlantech Online

“Since we’ve implemented Procurify, I’ve heard nothing but good news about procurement, and I can think of no higher compliment for an operational platform.”
Cevdet Samikoglu
Chief Financial Officer, Samumed

“Procurify keeps me organized and on top of purchasing requests; I don’t need to hunt down paper POs and emails with requests - it’s all in one place.”
Joe Carlise
Director of Operations & Finance, Excel Public Charter School
2020 RISING STARS

ARTSYL

centreviews

medius
Control AP, Control Your Business.

Palette

Paramount Workplace

SoftCo

V1

yooz
ABOUT ARTSYL

Artsyl develops Smart Process Technology to Power Process Improvement. Smart Process Technology reduces business process costs, improves data accuracy, speeds workflows, integrates data with applications, improves visibility and ensures compliance. For over a decade Artsyl has been solving complex customer business process problems with its powerful, flexible and intuitive technology. Global companies like World Vision rely on Artsyl to improve their operations.

“The docAlpha system is fantastic. When we have orders with 20 or 30 line items, docAlpha processes them and voilà – the software interprets the information automatically. The Customer Service Agent isn’t manually entering orders and shifting through different SAP screens.”

Mary Olson
Communication Manager, Caleffi North America

“With docAlpha’s help, we aimed to provide accurate scoring and post it to our website within 30 minutes. All from scorecards that are handwritten.”

Shannon Hand
North Competitions Manager, Civilian Marksmanship Program

“docAlpha is the first step on our AP invoice process. It allows us to have everything digitized and distributed electronically. Without it, we would not have been able to build our Financial Shared Services model and get AP done for ten sites with just three staff members.”

Jiri Slavik
Accounting Supervisor, Laird

“Click Capture technology is very intuitive, easy to use and navigate but the most amazing part is Auto-Find! After the self-learning module has been trained, we started saving an average of 30% of document entry time.“

Minh Hill
Financial Controller, Silicon Energy
ABOUT CENTREVIEWS

Centreviews Business Intelligence Suite is a product of API, a technology company dedicated to creating simple, scalable, and secure solutions for back office departments and professionals. They created the Centreviews Business Intelligence Suite after discovering both a need and desire to evolve outdated manual and inefficient back office business processes and workflow into automated and streamlined processes.

"The system is giving the team more control and they have access to more data."  
Joyce Gromada  
Sales Administration Manager, Foley Family Wines

"Centreviews’ Receivables Solution gives our staff the tool they need to cost-effectively research and manage chargebacks. Using the Receivables Solution has resulted in lower dilution, increased recoveries, and improved cash flow and profitability. Our management and lender are both pleased with the results. Thank you API and PSG!!"  
Alan Mandell  
Vice President and Group Financial Controller, United Legwear Company

"Also, on my side, I don't need to print invoices anymore, so they can do their approvals when we pay that invoice if you can just view their approvals in the system. We’ve definitely eliminated that process, so there’s less paper, which is great.”  
Agnes Palmeri  
Senior Accountant, The Sak Brand Group

“I can log in and look at what’s going on in varying hotels and see what their queues look like. Now I think we acknowledge that that's a really great trait to the system, but I don't know if that was necessarily part of our original thinking.”  
Sara Sandusky  
Corporate Office, Sage Hospitality
ABOUT MEDIUS

Medius is a leading global provider of accounts payable (AP) invoice automation solutions in the cloud. Their solutions automate and simplify the entire purchase-to-pay (P2P) process, enabling an unprecedented level of truly touchless invoice processing, shortened lead times, greater control, and improved visibility of financial metrics.

"The Medius team provides us with insights into industry norms and best-practices, which we had no clue about nor any access to before. The combination of modern technology and industry expertise has been very valuable to us.”

Daniel Shore
AP Manager, Briggs Equipment

"Our vendors are extremely happy. In the past, we were struggling to pay an invoice in less than 45 days. With MediusFlow, we have been able to shorten our invoice processing lead time to an average [of] 11 days.”

Regis Litre
Chief Information Officer, Marc Jacobs

"With MediusFlow we process 50% more invoices within the same time period compared to the prior solution. Since we have automated 3-way invoice matching in place, MediusFlow processes a large volume of invoices automatically, without anyone touching or seeing the invoices.”

Boudewijn Rast
Group IT Manager, Fluiconnecto

"I’m two levels above AP processing, but I can go in and look at the scorecard to see how long invoices are taking to process. This gives us complete visibility into our full system. We can see the full company and know exactly where we stand.”

Brandon Patch
Director of Finance, SWM International

34
Customer references from happy Medius users
VIEW ALL REFERENCES
Palette Software is a leading provider of Purchase to Pay automation, with 3,500 clients and 200,000+ users worldwide. It provides intelligent functionality for four different process areas: Prepare & Digitalize, Match & Approve, Request & Purchase, and Budget & Spend Analytics. It’s a modules based solution that grows with the organization and is available on-premise or in the cloud. Palette is a global solution for multiple ERPs, countries, currencies and tax rules, with unlimited users and no user license costs, bulletproof compliance control and minimal I.T. involvement.

"Along with introducing Palette’s solution, we have implemented a unified way of working in different countries across the Group. Thanks to the real-time reporting tool, we can now easily measure performance between countries.”

Juho Häkkine
Finance System Controller, Lindström Group

“We just didn’t have time to manage all the incoming invoices. But since changing to Palette, we can manage three times the volume of invoices than our previous AP system allowed. Palette’s system made this possible by automating many manual tasks.”

Erik Råberg
System owner, Attendo

“Before we deployed PalettInvoice, our invoicing system was labor-intensive and time consuming for staff. Automated processing has significantly increased our overall efficiency, shortened payment cycles and helped to improve the manageability of transactions.”

Emily Grantham
AP Supervisor, Landstar System, Inc

“Before the deployment of Palette’s solution, invoices received as PDF files had to be printed, approved, and coded before being passed to our Accounts Payable department for manual filing—all of which was extremely time-consuming and labor-intensive.”

Jeff MacPherson
Financial Analyst, Canadian North Airlines
ABOUT PARAMOUNT WORKPLACE

Paramount WorkPlace is a web-based and mobile requisition, procurement, and expense software that is easy for employees, effective for management and powerful for accounting! Technology company with the mission to help people transform spend management and enhance efficiency, collaboration, and ROI across their entire organization. Their core business is design, develop, sell, and support Requisition, Procurement, and Expense web-based and mobile solutions for mid-market organizations. They partner with and serve over 110,000 users from global, national, and local brands worldwide.

“With Paramount WorkPlace, we have centralized purchasing, automated routing and approval workflows, and a high level of visibility into our entire purchasing and expense management cycles. We’ve got better control, we’re leveraging our buying power, and we’re keeping the processes moving efficiently.”

Gary Rush
Senior Vice President of Information Technology, Peak Resorts

“WorkPlace’s Mobile module helps us to be even more efficient; we are able to have requisitions viewed, approved, and processed with our mobile phones and our iPads.”

Derek Coffey
Manager of Budget and Treasury, The City of St. John’s

“Paramount WorkPlace offers the best integration we found with Dynamics GP, and their approval workflow engine is robust enough to handle the strict controls we wanted to put into place.”

Dennis Yu
Manager of Financial Systems, Gateway Casinos & Entertainment Limited

“Paramount WorkPlace offers just what we want. It writes and receives data directly from Microsoft Dynamics GP. There are no imports and exports so the data is available in real time.”

Steven Slepian
SVP Finance, Urban Land Institute
ABOUT SOFTCO

SoftCo is a provider of financial process automation solutions that increases productivity, reduces costs, and ensures organizations meet their compliance obligations. SoftCo is a global organization with offices in the USA, Ireland, the UK, and the Nordics. SoftCo is ISO 27001 certified, a Microsoft Gold Partner, and an AWS Advanced Technology Partner. SoftCo has one million business users worldwide across all industry sectors. Their approach is to understand their customers’ businesses, the challenges they face, and deliver solutions to meet and go beyond their expectations. This approach, combined with the experience of the SoftCo team, is often quoted by their customers as the reason why they forge long-term partnerships with SoftCo.

35 Customer references from happy SoftCo users

“With the SoftCo system, we've increased reimbursements and we've reduced costs - and that's good for our bottom line.”
James Bowden
Director - Patient Financial Services, Saint Peter's University Hospital

“Within a year of deploying SoftCo AR eInvoicing, we have benefited from a 90% reduction in postage and handling costs.”
Dave Geoghegan
Financial Controller, Arro

“SoftCo has transformed our AP process; invoice approval times have reduced from three weeks to just three days.”
Pat Quirke
Group Finance Director, Mainport Group

“We now have better access to data with full visibility and control at every stage of the payment cycle.”
Darragh Grennan
Finance Manager, Mediolanum
ABOUT V1 LIMITED
V1 provides finance and business automation software that helps organizations unlock value by introducing touchless, automated processes, making them fast, efficient and intelligent, fit for the digital era. Over 2,000 businesses realize a combined savings of over £150 million each year using V1 technology.

"With V1 PSA, we now have all our project data in one central repository - budgets, timesheets, forecasting data and even the resource scheduling required to deliver projects."
Pauline Donovan
Professional Services Resourcing Manager, Northgate Information Solutions

"With V1’s technology, invoice approvers will be able to view scanned invoices directly from their PCs and accept, reject or query them within seconds. This will free up time, allowing staff to carry out more productive tasks."
Mike Trebilcock
Head of Information Services, Cornwall College

"This one system runs across the entire Group and it simply does everything for us – it manages every sale, our support services, events, conferencing and membership. Every piece of information we have from each of our customer interactions is generated and stored in the V1 LTM system."
Colin Jenkins
Group Assistant Director, CIPFA

"V1’s software will streamline our existing processes and improve efficiency. We’ll be able to process more applications with the same number of employees without having to increase our staff costs as the business continues to expand."
David Hurcomb
IT Manager, metfriendly
ABOUT YOOZ

Yooz is a fast-growing, multiple award-winning SaaS company that solves today’s finance professionals’ top invoice processing challenges by providing innovative, cloud-based AP automation. Yooz offers an intuitive, simple, secure, end-to-end invoice processing solution that integrates seamlessly with more than 175 ERP platforms. It leverages and optimizes powerful features and emerging intelligent technologies that unleash the creative and innovative power of finance teams. Dallas-headquartered Yooz with global operations in France and the UK provides intelligent cloud-based AP automation that streamlines the invoice process workflow to over 2,000 global customers.

“IT WAS SUCH A RELIEF TO FIND A COMPLETE SOLUTION THAT WOULD ACCOMMODATE THE ENTIRE PROCESS, FROM PURCHASE TO PAYMENT, WITHOUT ANY NICKEL-AND-DIMING OR ADDED COSTS FOR BOLTED ON SOFTWARE.”

Jason Kleve
Controller, Transwest

“YOOOZ HAS GIVEN US THE ABILITY TO PROVIDE NEW OFFERINGS TO OUR CLIENTS —WHO ALL PROCESS LARGE VOLUMES OF INVOICES— ALLOWING THEM TO IMPROVE THEIR EFFICIENCIES. PREVIOUSLY WE STRUGGLED WITH THIS, AND NOW WE’RE ROLLING OUT YOOZ AS A STANDARD PROCESSING TOOL TO SUPPORT ALL OF OUR LARGE CLIENTS AND HELP THEM ACHIEVE THEIR BUSINESS GOALS.”

James Smalley
Accounting and Outsource Partner, Mazars

“WITH THE YOOZ AND SAGE INTAacct COMBINED INTEGRATION YOU HAVE A SINGLE SOURCE OF THE TRUTH. IT’S EASY TO FIND AND MANAGE EVERY STEP OF THE AP WORKFLOW BECAUSE EVERYTHING IS CAPTURED IN ONE PLACE. WE HAVE FULL VISIBILITY INTO THE ENTIRE LEDGER.”

Adam Maurer
CPA, Chief Financial Officer, Deutser

“WITH YOOZ’S ADVANCED TECHNOLOGY, LIKE AI, IT READS DATA AND POPULATES FIELDS THAT ALL USED TO BE DONE MANUALLY. NOW THE INFORMATION IS MUCH MORE ACCURATE.”

Professional Accounting Services Consultant
Marie-Madeleine Lochet