QUALITY MANAGEMENT SOFTWARE OVERVIEW

Quality management software (QMS) enables companies to maintain and evaluate the integrity of customer experiences and produced goods. The platform offers functionalities such as inventory inspection records, reporting and documentation related to adverse events (e.g. defective merchandise, complaints), preventive or corrective action forms, and assistance for process automation to decrease deviation.

QMS solutions typically integrate with product lifecycle management (PLM) tools, and provide governance, risk, and compliance features to ensure processes, working conditions, and equipment meet regulations. Manufacturing and supply enterprises can leverage QMS applications to audit the production procedure from beginning to completion, avoid potential issues and hazards, and boost revenue through constant business from satisfied customers.
The FeaturedCustomers Customer Success ranking is based on data from our customer reference platform, market presence, web presence, & social presence as well as additional data aggregated from online sources and media properties. Our ranking engine applies an algorithm to all data collected to calculate the final Customer Success Report rankings. The overall Customer Success ranking is a weighted average based on 3 parts:

Content Score is affected by:
1. Total # of vendor generated customer references (case studies, success stories, testimonials, and customer videos)
2. Customer reference rating score
3. Year-over-year change in amount of customer references on FeaturedCustomers platform
4. Total # of profile views on FeaturedCustomers platform
5. Total # of customer reference views on FeaturedCustomers platform

Market Presence Score is affected by:
1. Social media followers including LinkedIn, Twitter, & Facebook
2. Vendor momentum based on web traffic and search trends
3. Organic SEO key term rankings
4. Company presence including # of press mentions

Company Score is affected by:
1. Total # of employees (based on social media and public resources)
2. Year-over-year change in # of employees over past 12 months
3. Glassdoor ranking
4. Venture capital raised

Customer Success Report Award Levels

Market Leader
Vendor on FeaturedCustomers.com with substantial customer base & market share. Leaders have the highest ratio of customer success content, content quality score, and social media presence relative to company size.

Top Performer
Vendor on FeaturedCustomers.com with significant market presence and resources and enough customer reference content to validate their vision. Top Performer's products are highly rated by its customers but have not achieved the customer base and scale of a Market Leader.

Rising Star
Vendor on FeaturedCustomers.com that does not have the market presence of Market Leaders or Top Performers, but understands where the market is going and has disruptive technology. Rising Stars have been around long enough to establish momentum and a minimum amount of customer reference content along with a growing social presence.
2019 Customer Success Awards

Check out this list of the highest rated Quality Management Software software based on the FeaturedCustomers Customer Success Report.
ABOUT ARENA SOLUTIONS

Arena unifies product lifecycle (PLM) and quality management (QMS) for successful product realization. Their proven solution allows every participant throughout the product design and manufacturing process to work together.

73
Customer references from happy Arena Solutions users

VIEW ALL REFERENCES

“We get terrific feedback from the give and take of the review process. Indeed partners have provided feedback that helped us avoid making unnecessary, confusing or costly changes.”

David Sangster
Senior Vice President of Operations, Nutanix

“Arena provides everything we need in one place – product lifecycle control, quality system control, collaboration, and more. We appreciate Arena’s focus on our product development and quality system needs.”

Penny Dalton
Quality Systems Specialist, Nativis

“Arena makes the whole product process much faster and efficient. Simply put, everyone here at Pulse loves Arena.”

Guneet Bhogal
Quality Assurance Specialist, Pulse Biosciences

“Monitoring and measuring product and process performance are key requirements of medical device regulations.”

An Nguyen
Director of Regulatory Affairs & Quality Assurance, IntraOp
AssurX, Inc. provides a unique Quality Management and Regulatory Compliance System that helps regulated businesses do more of what they need to do faster, better and easier. AssurX quality management and regulatory compliance software is designed to extend quality processes across the enterprise in a single-core platform of unified processes. AssurX enables continual process improvement and compliance through visibility and collaboration across disciplines for systematic issue tracking and resolution. AssurX is uniquely designed to allow a high level of configurability, ease of deployment and flexibility for rapid adaptation to change. Automation with AssurX creates an integrated approach to quality and compliance with full visibility into processes, products, and performance across the value chain. AssurX meets the rigorous quality and compliance standards including FDA (21 CFR Part 11), NERC (CIP) and ISO, making us an ideal partner for regulated companies looking for greater operational control and efficiency. The ability to add unlimited new processes from the core platform reduces cost through economy of scale. AssurX helps our customers maintain compliance across a range of manufacturing, industrial and distribution markets.

"AssurX’s ease of configurability allowed us to continue to adapt our processes and solutions to Genzyme’s increasing product portfolio, facilities and international markets.”

Genzyme Corporation

"AssurX continues to be a strong software system used to maintain compliance with less effort, allowing our work force to focus more of its attention on reliability and system security.”

Velco
VELCO

"With AssurX, we have significantly improved our efficiency and productivity.”

Senior Manager Corporate Quality
Angiotech

"Our relationship with AssurX allows us to provide comprehensive solutions that meet the very demanding long-term needs of medical technology manufacturers at an investment level that is affordable for growing companies.”

Director of Product Marketing
Expandable Software
ABOUT ETQ

ETQ is the leading provider of quality, EHS and compliance management software, trusted by the world's strongest brands, like Kimberly-Clark, Novartis, Herman Miller and Chobani. More than 500 global companies, spanning industries including automotive, biotech, food and beverage, manufacturing and medical devices, use ETQ to secure positive brand reputations, deliver higher levels of customer loyalty and enhance profitability. ETQ Reliance offers built-in best practices and powerful flexibility to drive business excellence through quality. Only ETQ lets customers configure industry-proven quality processes to their unique needs and business vision.

"Home grown quality always suffers credibility issues within the dynamic of a small company. With the implementation of ETQ, quality has grown from being just ‘the quality guys’ job, to a company-wide system for continual improvement.”

Eric Jacobson
Quality Assurance Engineer, HydraMaster

"ETQ has been a smashing success for our end users at Fujifilm. We continue to load new users and their documents daily and they love it.”

Donna McCracken
Fujifilm

"Greater customer satisfaction is truly the goal of Herman Miller’s strategic thrust, and ETQ is backbone of that strategic thrust. It allows for the documentation, training, and execution of work from consistent and shared information across all divisions, and provides databases to store information, which can be shared enterprise-wide. It facilitates continuous...

Sue Little
Quality Manager, Herman Miller Inc.

"Client Service and Support from ETQ is fabulous. The solution is cost effective as well. Reliance offers a reasonable price so small to medium sized companies can afford to pursue this system.”

Sum Yin Tang
Food Safety and Regulatory Supervisor, Manitoba Harvest
ABOUT GENSUITE

Gensuite, cloud-based compliance and management systems software solutions provider. Gensuite enables companies to implement robust cross-functional compliance & management systems locally, globally and across diverse operating profiles. Their comprehensive cloud software suite features intuitive, best practice process functionality, flexible configurations and powerful extensions. For over two decades, they helped companies manage safe & sustainable operations worldwide, with a focus on fast return on investment (ROI), service excellence and continuous innovation.

"The feedback we heard from our sites is that Gensuite is one of the best things our company has ever done for EHS!.”

Kevin Mooney
U.S. Silica

"The Gensuite product evolution is profound and intuitive - there is not a single application that has not been thoughtfully designed, developed, and tested - all accompanied by detailed support and training materials.”

Ken Ross
The Heico Companies, LLC

"Our company has been using Gensuite for over a decade and I still learn something new from the Best Practice sharing in the Partners Community. The fresh perspective of the new users always give me ideas on how we can improve on our use of the tools. And for me, that is one of Gensuite’s strengths - the continuous improvement based on customer…

Tanis Swan
GE Lighting

"Gensuite was a major find for KAR and very welcomed. Laura and Lindsey and the entire Gensuite team have exceeded expectation set and we really appreciate their hard work. I am excited for this addition into KAR’s EH&S program and look forward to building the business relationship.”

James Walker
Director of Environment, Health & Safety, KAR Auction Services
ABOUT GREENLIGHT GURU

Greenlight Guru is the only quality management platform purpose-built for medical device companies. The platform helps companies get safer products to market faster, simplifies FDA and ISO regulatory compliance and provides a single source of truth by connecting the management of all quality processes like CAPAs, risk, audits, document control, training, design control and more. Device makers across the globe are replacing their outdated paper-based and general purpose legacy quality systems with Greenlight Guru to push beyond baseline compliance and achieve True Quality.

"I have a high degree of confidence that as changes to the regulations occur, I won’t have to worry about being out of compliance because we are using Greenlight Guru.”

Evan Luxon
Chief Executive Officer & Co-Founder, Centese

"Medical device companies must document Design Controls, yet most struggle with this. Greenlight Guru makes this so much easier for us.”

Allan Katz
Chief Executive Officer & President, Long Island Technology Group

"With Greenlight Guru, you’ve got software, but also what amounts to a personal consultant. Those connections are powerful.”

Lynsie Thomason
Regulatory and Operations Lead, Innovere

“I can link everything together [in Greenlight Guru], and that’s a huge benefit. It would have been a pain to keep additional spreadsheets just to try to tie everything together.”

Tonia Bryant
Director of Quality and Regulatory Affairs, Lucerno Dynamics

44 Customer references from happy Greenlight Guru users

VIEW ALL REFERENCES
ABOUT INTELEX

Intelex Technologies Inc. is a global leader in the development and support of software solutions for Environment, Health, Safety and Quality (EHSQ) programs. Their scalable, web-based software provides clients with unprecedented flexibility in managing, tracking and reporting on essential corporate information. Intelex software easily integrates with common ERP systems like SAP and PeopleSoft creating a seamless solution for enterprise-wide information management. Intelex’s friendly, knowledgeable staff ensures their more than 1000 clients and over 1 million users from companies across the globe get the most out of their groundbreaking, user-friendly software solutions.

"We chose Intelex because we believe software should adapt to the company, rather than the company adapting to the software."

Gary Smith
Director of EHSQ, Air Liquide

"There were two key factors why AltaLink chose Intelex, the service and support which has been and continues to be outstanding and their excellent products which are continually improved."

Michael De Grood
Senior QMS Professional, Altalink

"Intelex created a unified Environmental Metrics & Management System that provides Campbell’s with the tools for top-to-bottom corporate environmental management and facilitates real-time 360-degree visibility into organizational sustainability performance."

Campbell Soup Company

"De Beers Canada works diligently to maintain ISO 9001, ISO 14001 and ISO17025 certification as well as compliance with OHSAS 18001. Intelex’s IMS was the ideal choice to manage many of the related business processes as it offers the required functionality and effective customizability to meet our diverse needs."

Matthew Pickard
Environmental Management Coordinator, De Beers
ABOUT IQMS

IQMS uniquely combines ERP and manufacturing execution system (MES) functionality to give manufacturers a comprehensive end-to-end suite for running the business, backed by the real-time performance and scalability that companies demand. Developed specifically for mid-market repetitive, discrete and batch process manufacturers, IQMS provides robust capabilities for addressing strict customer and regulatory certification and compliance. We achieve this by delivering traditional ERP functionality for accounting, sales orders, material requirements, inventory and purchasing, plus extended native features for CRM, human resources, production scheduling, shop floor control, warehouse and quality modules. With offices across North America, Europe and Asia, IQMS serves manufacturers around the world. Our corporate headquarters are located at the Southern tip of California’s Silicon Valley. We have additional offices in Pleasanton (CA), Chicago, London, Mexico City, Shenzhen, Sweden and Toronto. We are an equal opportunity employer that is committed to inclusion and diversity, including minorities, women, veterans and individuals with disabilities.

88
Customer references from happy IQMS users

VIEW ALL REFERENCES

“EnterpriseIQ is user-friendly and easy to navigate, so the switch over was simple and everyone adapted quickly. We shipped and invoiced parts the same day we went live with no problems. It was like the IQMS system had always been in place.”

Jeff Colson
Application Engineer, Top Die Casting

“With the help of IQMS, we have elevated our accuracy to a whole new level of accountability, correctness and truth.”

Maureen Steinwall
President, Steinwall Scientific, Inc

“Our transition to EnterpriseIQ was seamless and transparent to our customers. In an industry where many are still off-line and reluctant to change, that is a huge accomplishment. Overall, however, the food service industry is shifting to Web-enabled technology. Edlund wants to stay on the leading edge of that shift. Because IQMS is dedicated to the...

Brian Cavanagh
Director of Operations, Edlund

“I can definitely say that IQMS has been everything we expected and more. We underestimated the benefits we would get from installing a system that was specific to our industry. The capabilities of EnterpriseIQ in the plastics manufacturing industry were a major factor in the success of our implementation.”

Mark Nelson
Finance Director, Glazpart
ABOUT IQS

IQS is modern, enterprise-grade quality management software designed to help their customers ensure compliance and bring the highest quality products to market. Designed to automate the mundane and make difficult tasks easy, IQS delivers tangible results and cost savings through efficient workflow routing and extensive integrations. As a SaaS platform, IQS provides the availability and security demanded by today’s enterprises.

"In the beginning we were trying to cut our administrative expenses and didn't want ISO to be such a burden."

Athur L. Parker
Parker Hannifin

"PolyOne chose the IQS SaaS solution to meet all their needs. IQS SaaS enabled overnight implementation at multiple sites without adding IT resources and implementation costs to their budget."

PolyOne Corporation

"Not only do we view IQS as a competitive tool, we also view it as a sales tool to large aerospace companies," adds Bret Kastein, CFO of Pointe Precision. "We have the ability to sit down and walk through IQS to visually show prospective customers how we handle a business process. Everyone walks away totally amazed and feeling completely confident…"

Nicholas Sondelski
Information System Administration, Pointe Precision

"IQS provided the foundation to develop a more robust NPI process. The advance panning module is structured to get the team to follow a rigorous PPAP process. Without IQS it would have been challenging to get the ISO certification for the design process as well."  

Mike Murray
NPI, Global Skyware
isoTracker Solutions is one of the leading suppliers of quality management software solutions powered by the isoTracker QMS software platform. The company provides a wide range of solutions, including Document Control, Complaints Management, Audits, Non-Conformance Management, Training, CAPA, Risk Management and more. Through integrated cloud-based solutions that can easily be set up and run within a few minutes, isoTracker Solutions provides organizations of all sizes and industries with easy-to-use and affordable quality management solutions.

"The website details gave us a good indication of what the system could do for us. isoTracker looked easy to use and implement. The response time to our initial enquiry was extremely fast, free introductory training was provided as well as follow up emails and training when required. We have experienced extremely helpful, fast and friendly customer service.”

ATC Work Smart

"isoTracker has provided us with an easy-to-use and cost effective document management system, replacing a cumbersome paper-based system. We believe that this will allow us to maximise the benefits of our management systems, and ensure documentation is consistently maintained in a up-to-date state.”

Sichem LLC

"isoTracker has been used by our company for the past two years and is a big help in managing our customer complaints. The support provided by isoTracker Solutions is quick and efficient, we get prompt responses to our enquiries and the received information always meets our needs. The module is simple and easy to use, provides a useful way for archiving documents related with complaints and is easily accessible from anywhere.”

Orion Global PET

“We recently introduced the use of isoTracker as our Quality Audit reporting tool and have found it a good tool to manage Compliance, the reporting format is clear and easy to follow, the link between the questionnaires and CAPA is good. The ability to customise the tool also makes it very user friendly.”

Telespazio VEGA
ABOUT MASTERCONTROL

MasterControl Inc. creates software solutions that enable life science and other regulated companies to deliver life-improving products to more people sooner. MasterControl’s integrated solutions accelerate ROI and increase efficiencies by automating and securely managing critical business processes throughout the entire product lifecycle. More than 1,000 companies worldwide, ranging in size from five employees to tens of thousands, rely on MasterControl cloud solutions to automate processes for new product development, clinical, regulatory, quality management, supplier management, manufacturing and post-market surveillance. MasterControl solutions are well-known for being scalable, easy to implement, easy to validate and easy to use.

"Our system [MasterControl] has helped me especially in streamlining the review and approval process of QS documents and providing me a superb tool for assessing the compliance state of Actelion."

Actelion Pharmaceuticals

"MasterControl really stood apart from the other companies in the area of cost compared to value. Its capabilities matched 89 percent of our requirements, and the comprehensive cost estimate was significantly lower than the other proposals."

Teva Pharmaceutical Industries

"MasterControl allowed us to improve the cycle time for routing and approving document changes."

Keith Dunn
Director of Regulatory Affairs, Hu-Friedy

"Our users come up with new ideas about how to use MasterControl all the time. I’m very happy with it."

Gary Jerabek
Senior Quality Engineer, Mallinckrodt Pharmaceuticals
ABOUT PILGRIM QUALITY SOLUTIONS

Pilgrim Quality Solutions is the leader in quality compliance management software and services for Life Sciences. For more than 20 years, their solutions have automated thousands of processes across global company sites to manage the quality and compliance of life’s most important products. Their cloud based and on premise solutions include in the box best practice workflows, document and process management, dashboards, electronic signatures, audit trails, and automated validation helping companies more easily achieve quality system compliance and pass regulatory audits. Pilgrim Quality Solutions is majority owned by Boston based private equity firm, Riverside Partners LLC. With Pilgrim Quality Solutions as your partner, you are prepared to succeed.

“Pilgrim took our processes to heart and their knowledge of quality and compliance best practices really helped.”
Charles Li
Director of IT Solutions, QA, InterMune

“Pilgrim definitely helped contribute to our success. We’ve made a huge leap forward.”
Sigurd Segers
IT Manager Business Applications, Terumo Europe

“Pilgrim has the best solution out there in the industry. The (availability of the) Cloud model of Pilgrim’s solution is not only well-timed, but well-received by my company. We went from contract signing to live within a matter of weeks, compared to the months of time I have experienced with an on-premise deployment.”
Dwayne Calek
Director of Regulatory and Quality, Owens and Minor, HCL

“Pilgrim’s Automated Validation solution is a fresh and compelling solution to this challenge, as it automatically validates the entire solution through the user interface using all interface rules. These approaches reduce validation effort, cost, and time, which we expect will result in more frequent software updates, increased efficiency and productivity.”
Dan Jacob
Research Analyst, LNS Research
ABOUT PROCESSMAP

ProcessMAP Corporation is a leading provider of cloud-based enterprise software solutions that empower organizations to manage risk in three key areas: Employee Health & Safety; Environment & Sustainability; and Enterprise Compliance. ProcessMAP’s Software-as-a-Service (SaaS) delivery model provides customers with a single source solution that embodies industry’s best practices, world-class hosting infrastructure, one-stop implementation services, and the industry’s only 24x7 technical support and help desk services with a predictable fixed subscription cost. True customer intimacy, ensure ongoing strategic alignment.

“Prior to using ProcessMAP’s incident software, we did not have a systematic method of investigating, documenting and analyzing injuries, illnesses and environmental events since everything was performed manually at each location.” — Michael Kent, Director of Health and Safety, Materion Corporation

“Several years ago, we partnered with ProcessMAP to start building Ryder’s web-based global safety management system. RyderSTAR system had already been deployed in North America and Europe and we have been able to improve transparency in our safety initiatives since then.” — Bill Anderson, Director Global Safety & Security, Ryder System Inc.

“We engaged ProcessMAP in early 2009 and have continued to expand the scope of the Platform to streamline processes, establish transparency, and enable informed decision making.” — Cardinal Health

“Picking the right technology partner that has a deep understanding and experience in the health & safety domain was critical for this long-term business relationship. ProcessMAP demonstrated that they could provide us with a turnkey solution on a massively scalable and solid technology platform.” — Denton Bruce, Corporate Manager of EH&S, Bunzl
ABOUT PROPELPLM

PropelPLM make cloud PLM software that helps propel your digital transformation. Created by PLM, SaaS and manufacturing veterans, Propel offers cloud PLM that helps all your employees, partners and customers deliver your best ideas to market. Propel has developed the first and only PLM solution built on the Salesforce platform the world’s most secure, trusted and flexible cloud platform. Their SaaS-based PLM software helps everyone collaborate better, takes just weeks to get up and running, and can keep up with changing business requirements. Customers rate Propel’s cloud PLM software 5 stars on G2 Crowd and the Salesforce AppExchange. Propel is located in the heart of Silicon Valley and is a Pledge 1% partner.

"You’d be surprised at the differences with other PLM systems - Propel is very easy to customize, easy to use and easy to train."
Krista Hunter
Head of Engineering Operations, Peak Design

“When we were first looking for a PLM solution, older traditional PLM systems seemed stuck in the past. Then we found Propel and saw that the company was built on Salesforce. Salesforce was a big deciding factor for us because we believe it will really benefit us.”
Alon Ben-Shoshan
VP of Operations, Owl Cameras

"With Propel, AMS Technologies can work much more closely with our customers to deliver innovative custom engineered solutions they need to succeed."
Jan Meise
CEO, AMS Technologies

"Propel ensures that all our employees can see the latest updates for our customer projects. Unlike traditional PLM systems, which are primarily designed for engineers, Propel makes it easy for everyone to get on board."
Tony Olivo
Lead Systems Engineer, FlexGen
ABOUT PROSHOP

ProShop cloud ERP is a revolutionary and completely unique approach to manufacturing software. It’s more than ERP software. It is more than MES and QMS software. It’s an innovative new way to manage every aspect of your front office and shop floor better than anything on the market. Their list of modules is one of the most complete on the market. They typically replace 3-5 other software systems with ProShop. But it’s not just about their features! Their usability and modern web-based navigation is taking the machine shop ERP world by storm! What is unique is how ProShop works. It links every corner of your company to all the others in a powerful but simple way so you can make the best decisions about how to run your business.

"I find the purchasing dashboard in ProShop to be super easy to use. When we get new orders, all the materials, hardware and cutting tools will automatically show up on the purchasing dashboard. We can get them ordered in a very short time, ensuring they will arrive when needed, as well as tracking all the job costing."

Dan Fifer
Lane4 Precision

"We’re big fans of ProShop and the support we’ve received has been wonderful. It’s made a huge difference in our shop. ProShop is superior to all other systems I’ve dealt with so far (and I’ve seen many!) because it’s focused on what it should do and not all the extraneous items. The team at ProShop has really nailed what’s important to a busy and…"

Matt R.
3D Industries

"That is a really significant savings for us, and helps contribute to the bottom line for our company. The ROI with ProShop has been much better than we expected. We are really happy about that!"

Susan Ralph
Co-Owner, Frey & Weiss

"We can’t imagine life without ProShop. ProShop is completely integrated at our main facility with every employee utilizing it on a daily basis. We have virtually eliminated tribal knowledge, maximizing effectiveness and allowing us to focus on the most profitable work. We are currently in the process of replacing multiple management systems with…"

M.S.
Trulife Engineered Solutions

22
Customer references from happy ProShop users

VIEW ALL REFERENCES
ABOUT QUALIO

The simple, fast, and scalable quality management platform for young and growing Medical Device, Pharma, and Biotech companies. Get a demo to see why hundreds of FDA, ISO, and GxP regulated companies trust Qualio to bring their quality team, tools, and data together in one place. Well convert your manual, paper-based system to our easy-to-use platform for free. "It’s amazing how it all just works." - ROWA Pharma. Get a personalized demo today!

"Qualio allows me to quickly and efficiently manage my QMS procedures and training. My employees love the easy to use interface and the timely notifications, and I enjoy the ability to track changes and quickly view the status of each procedure."

Trevor Heringer
VP, Regulatory and Quality, Numera Inc

"Coming from a manual paper based system, it’s amazing how it all just works. It is extremely easy to compare different versions of documents during review and approval. Qualio has forever-changed how we manage document control."

Tara Fitzpatrick
Quality Manager, Rowa Pharmaceuticals Ltd

“My favorite thing is how Qualio keeps us in a constant state of audit readiness. We couldn’t achieve this without it.”

Deb Glancy
Director of Quality Dimension, Therapeutics, Inc

“I find the idea of partnering with Qualio very exciting. They understand that the services that I can provide need to dovetail with their own offerings, and I have already identified opportunities where my clients can benefit from Qualio.”

Jeff McBride
Managing Director, McBride CQ
ABOUT QUALITEST

Qualitest is the world’s largest, independent managed services provider of quality assurance and testing solutions. As a strategic partner, they help brands move beyond functional testing to adopt new innovations such as automation, AI, and crowd-sourced UX testing. They leverage their domain expertise across industries, including financial services, insurance, media and entertainment, retail, technology, gaming, telecom, among others.

145
Customer references from happy QualiTest users

“QualiTest was engaged by the Florida Hospital Quality Assurance department to assist in creating a test automation solution for a new registration system we are implementing. QualiTest assisted by developing an automation framework to script, execute, provide source control and integration with our Quality Assurance tracking tools. I found them to be...

Marshall Ebright
Florida Hospital

“The QualiTest team was responsive in meeting our needs on time, thorough in their inspection of the requirements, inquisitive to resolve ambiguities. They wrote a comprehensive test plan and executed to it, working with our global development team to validate the customer solution. We look forward to engaging them again soon.”

Ross Parrent
Sr. Project Manager, Avaya

“We engaged QualiTest primarily for a complex load testing project with Walmart. Seeing them in action made us choose them as our strategic partner. They have supported testing of all of our applications / websites, and over the last 2 years it is the best relationship we have with a vendor. I think the best thing I get from working with QualiTest is the...

Aaron Farley
Associate CTO, Lunchbox

“The experience, approach and quality that QualiTest provided for giffgaff meant the successful delivery of a web 2.0 MVNE in less than 6 months. The QualiTest staff worked tirelessly in an agile environment, recognising and addressing additional risks and issues, bringing together many test teams (across multiple suppliers) for an excellent result.”

Nigel Suddell
Chief Technology Officer, giffgaff
ABOUT RIZEPOINT

RizePoint mobile and cloud-based software help organizations improve the quality, safety, and sustainability of their products, services, and facilities. RizePoint’s software is used by 5 of the top 8 hospitality brands and 5 of the top 8 food service brands. RizePoint – formerly Steton Technology Group – is the global leader in software solutions that proactively safeguard enterprise compliance—for both internally-imposed standards and externally-imposed regulations. RizePoint software builds and protects brand equity by enabling a consistent customer experience. RizePoint customers gather better data, see necessary actions earlier, and act faster to correct issues before they become costly liabilities. Considered the industry standard for food service, hospitality, and retail, RizePoint mobile and cloud-based solutions serve nearly 2 million audits with 200 million questions.

“One of things I love about RizePoint is how easy it was for people to adopt. All team members utilize RizePoint, understand the system, and participate in surveys regularly. RizePoint makes continuous improvement easy.”

Jenni Doyle
Director of Information and Technical Services, Papa Murphy’s

“By using RizePoint for our in-store audits, we’ve simplified and improved our process for identifying performance gaps. As a result of our improved quality, our store sales have improved.”

Joe Turner
CEO, Wendys

“This year our internal Operations Directors began conducting internal audits using RizePoint, and they commented on how much easier and more enjoyable auditing was because they could eliminate the paper and pencil routine and allow RizePoint to notify the right people automatically.”

Lionel Bisson
Director of Quality Assurance, Friendly Ice Cream Corporation

“Before RizePoint we had no real data or way to collect data. Now we can see exactly why a location earned a specific score to make our business better. We can see how it affects our guests and how it affects our team members.”

Bob Gremel
Operation Excellence Department, Buffalo Wild Wings
ABOUT SPARTA SYSTEMS

Sparta Systems is the world’s premier provider of cloud and on-premise quality management software. They offer the solutions, analytics, and expertise that speed up quality and compliance. Their solutions help to lower risk, increase efficiency, and keep consumers safe while allowing manufacturers, suppliers, and distributors to collaborate in a seamless and integrated environment. Sparta is privately owned and headquartered in Hamilton N.J, with offices across Europe and Asia.

"TrackWise has transformed and improved our critical quality systems enabling efficient compliance, timely reporting and metrics.”

Christine Sheehy
Senior Vice President of Operations, Kadmon

“DSM Nutritional Products has a keen ability to run a global business by creating ‘links’ throughout the world. TrackWise is one of those links.”

Stephen Heck
Director of Quality Management, DSM Nutritional Products

“I can make changes locally, and can change the workflows in an incredibly short time as the systems evolve. We implemented our initial seven EH&S; workflows within six months.”

Ron Clot
Associate EH&S; director, MedImmune

“TrackWise has enabled us to automate your key quality processes with agility and consistency. We have reduced complaint response and closure time, while realizing significant support savings.”

Plarent Ymeri
Project Manager, ACIST Medical Systems
ABOUT SPHERA

Sphera is the largest global provider of Operational Excellence software and information services with a focus on Environmental Health & Safety (EH&S), Operational Risk and Product Stewardship

“”We consider Sphera opsInfo software to be a backbone of our EHS compliance program... We’ve been able to expand our implementation at a very low cost so [the system] is now enabling us to execute more effectively across almost a thousand facilities.””

Dirk Cockrum
Director of Compliance, EHS Department, Kinder Morgan

“Dow’s innovative new work process and unified software platform eliminated over $2 million in redundant legacy reporting systems and leveraged existing enterprise information systems through interoperability with Sphera Essential Suite across all implemented sites.”

Dow Chemical Company

“With Sphera Essential Suite, we have more complete information and documentation – all in one place, easy to find – for compliance and operational improvements.”

Giorgina Franklin
EHS Manager, Duke Energy

“We were looking to make a step change in our Health & Safety performance, practice and culture. Sphera helps to drive forward our risk management and compliance agenda, and their platform has become an indispensable business tool that really is delivering against our investment case in the real-world.”

Alex Hodson
Connect Group
ABOUT VEEVA SYSTEMS

Veeva Systems is a leader in cloud-based software for the global life sciences industry. Committed to innovation, product excellence, and customer success, Veeva has more than 450+ customers, ranging from the world’s largest pharmaceutical companies to emerging biotechs. Veeva is headquartered in the San Francisco Bay Area, with offices in Europe, Asia, and Latin America.

"One of the best things I like about Veeva Vault is that it feels very modern. It’s very easy to use.”
Eric Naylor
Associate Producer, FCB

“We selected Veeva CRM because of its multi-tenant SaaS architecture, lower and transparent costs, and flexibility. We are very excited to bring Veeva on board as one of our significant IT solution partners.”
Peter Hurst
Vice president ISS, Astellas

"Veeva Vault SiteDocs gives greater visibility into regulatory document status and makes it easier for the clinical research community to conduct high-quality, compliant clinical trials.”
Jeff Kingsley
Founder & Chief Executive Officer, IACT Health

“Veeva delivers quality customer data, right in CRM, to improve our sales execution and create more valued interactions with our customers.”
Dipak Bhatti
Managing director, Syner-med