LOG MANAGEMENT SOFTWARE OVERVIEW

Log management software enables enterprises to record, analyze, and monitor what’s happening in their different IT systems like mobile applications, operating systems, and servers. This platform provides a single location where you can look at records of various routers, applications, databases, devices, and more. Each record is termed a log entry, and it could be information about visitors navigating a website or the IP address of devices utilized by remote staff members striving to access a document in the database.

Log management solutions can swiftly analyze loads of log entries and send notifications about errors or abnormal events. For example, you can set the application to get alerts when visitors face site browsing concerns, like 500 Internal Server Error or 404 Page Not Found. In addition, you can arrange to get alerts when staff members try to download unapproved tools onto their devices.
The FeaturedCustomers Customer Success ranking is based on data from our customer reference platform, market presence, web presence, & social presence as well as additional data aggregated from online sources and media properties. Our ranking engine applies an algorithm to all data collected to calculate the final Customer Success Report rankings. The overall Customer Success ranking is a weighted average based on 3 parts:

**Content Score** is affected by:
1. Total # of vendor generated customer references (case studies, success stories, testimonials, and customer videos)
2. Customer reference rating score
3. Year-over-year change in amount of customer references on FeaturedCustomers platform
4. Total # of profile views on FeaturedCustomers platform
5. Total # of customer reference views on FeaturedCustomers platform

**Market Presence Score** is affected by:
1. Social media followers including LinkedIn, Twitter, & Facebook
2. Vendor momentum based on web traffic and search trends
3. Organic SEO key term rankings
4. Company presence including # of press mentions

**Company Score** is affected by:
1. Total # of employees (based on social media and public resources)
2. Year-over-year change in # of employees over past 12 months
3. Glassdoor ranking
4. Venture capital raised

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**Customer Success Report Award Levels**

**Market Leader**
Vendor on FeaturedCustomers.com with substantial customer base & market share. Leaders have the highest ratio of customer success content, content quality score, and social media presence relative to company size.

**Top Performer**
Vendor on FeaturedCustomers.com with significant market presence and resources and enough customer reference content to validate their vision. Top Performer's products are highly rated by its customers but have not achieved the customer base and scale of a Market Leader.

**Rising Star**
Vendor on FeaturedCustomers.com that does not have the market presence of Market Leaders or Top Performers, but understands where the market is going and has disruptive technology. Rising Stars have been around long enough to establish momentum and a minimum amount of customer reference content along with a growing social presence.
2019 Customer Success Awards

Check out this list of the highest rated Log Management Software software based on the FeaturedCustomers Customer Success Report.
ABOUT ALERT LOGIC
Alert Logic offers Security-as-a-Service in the cloud a platform of fully managed products and services to keep their data safe and compliant. Whether Alert Logic IT infrastructure is on-premise, in the cloud or anywhere in between, Alert Logic portfolio of solutions and deployment options allows unprecedented visibility into their environment, saving their business time, money and worries about data compliance and security.

"Alert Logic knew the challenges and benefits built into AWS. I had never seen a company that had actually tied its solution directly into AWS. It seemed like Alert Logic would make for a great partner."
Frank Shultz
Managing Director, BC in the Cloud

"It was really clear Alert Logic could help us enhance our security by threat monitoring, log management and therefore was a sensible option for us to proceed, they have been a key partner for our security approach."
Ricardo Brizido
Chief Technology Officer, Seedrs

"Alert Logic is an excellent protection of the perimeter of the cloud, they’re not in the data path, but kind of on the side, watching all of the traffic, and if there are any suspicious patterns or what looks like an attack they immediately notify us."
Sergey Arutiunov
Chief Technology Officer, Thru. Inc, Thru Inc.

"Alert Logic has delivered a level of cyber security that keeps me confident that I can run my business without people breaking in and stealing our data."
David Levin
Chief Executive Officer, Cloudspace
ABOUT DATADOG

Datadog is a monitoring service that brings together data from servers, databases, applications, tools and services to present a unified view of the applications that run at scale in the cloud. These capabilities are provided on a SaaS-based data analytics platform that enables Dev and Ops teams to work collaboratively in the infrastructure to avoid downtime, resolve performance problems and ensure that development and deployment cycles finish on time.

“Before we began to use Datadog, most teams had no idea how changes in their applications might affect others. Now all of the teams have the insight they need to test and troubleshoot operational and performance issues before and during production rollouts.”

Darío Simonassi
Architecture Manager, MercadoLibre

“Datadog takes care of the complex task of managing a metrics back-end. Instead of figuring out how and where to store data, we get to focus on actually using the data to make better decisions.”

Arup Chakrabarti
Head of Operations Engineering, PagerDuty

“With CircleCI’s previous system, it was hard for us to make alerts, hard for us to make new visualizations across old data, and impossible for us to look back at historical data. So when we got Datadog, we were suddenly publishing graphs that gave us new ways of looking at our data. It was eye opening.”

David Lowe
Backend Developer, CircleCI, CircleCI

“We liked Datadog’s ease of use and wide industry adoption, but the integrated APM features really helped seal the deal for us.”

Matt McQuillan
Site Reliability Engineer, HashiCorp
ABOUT LOGDNA

LogDNA is an enterprise grade log management system that allows engineering and DevOps to aggregate all system, server, and application logs into one efficient platform. Collect, monitor, store, tail, and search application logs in real-time with one simple command line or web interface. Let their engineers design the logging solutions you need so they can focus on what they do best create quality products.

"LogDNA was the clearly the best solution for our engineers. Live tail and search works really well. It provides the visibility we need to manage our live servers."
Nick Elser
Director of Engineering, Instacart

"LogDNA came to rescue when log management seemed an insurmountable task. From serverless to servers, and even containers, the simple setup and integration methods removed the hurdle of ensuring everything, everywhere is logged!"
David Kirby
Network Engineer, Relatient

"LogDNA with Kubernetes integration is amazing, the automatic app labeling and container tags make it really easy to see what’s what, plus I can go back and get logs from containers that have failed."
JJ Fliegelman
Co-Founder and Chief Technology Officer, WayUp

"We installed LogDNA on more than 750 nodes in our Kubernetes cluster by pasting two lines into a terminal. It just worked out of the box."
Benjamin Mann
Software Engineer, OpenAI
ABOUT LOGENTRIES
Logentries (by Rapid7) is the leading real-time log management and analytics service built for the cloud, making business insights from machine-generated log data easily accessible to development, IT and business operations teams of all sizes. With the broadest platform support and an open API, Logentries brings the value of log-level data to any system, to any team member, and to a community of more than 35,000 worldwide users. While traditional log management and analytics solutions require advanced technical skills to use, and are costly to set-up, Logentries provides an alternative designed for managing huge amounts of data, visualizing insights that matter, and automating in-depth analytics and reporting across its global user community.

"At Boxever our systems are mission critical. Logentries helps us keep them up and running 24X7, and provides our operations and development teams with the actionable information we need to stay ahead of complications before they arise.”

Dave O’Flanagan
CEO, Boxever

"I used to settle for knowing there were certain insights I simply wouldn’t uncover because I couldn’t interrupt our dev team. Logentries now enables me to identify problems and patterns I couldn’t see before.”

Sean McGlinchey
Chief Data Officer, Yummly

"We were constantly running into the same issue - pinpointing specific events when errors arose was difficult and time-consuming. We knew there was a better solution out there.”

Nick Andren
Developer, TrackIf

"We made a great decision – Logentries’ ability to display production logs across the entire architecture with read-only access for developer and QA teams has been a huge boost to productivity. And the support has been fantastic.”

Colin Ebert
Operations, Innotas
ABOUT LOGGLY

Loggly aims to empower the creators and operators of cloud-based services to operate flawlessly and deliver great user experiences by knowing what’s going on with their applications and why. Loggly’s cloud-based log management solution shows you what matters by crunching through huge volumes of log data that no human could possibly read. Loggly is the world’s most popular cloud-based, enterprise-class log management solution, used by more than 6,000 happy customers. Founded in 2009 and based in San Francisco, the company is backed by Harmony Partners, Trinity Ventures, True Ventures, True Ventures, Matrix Partners, Cisco, Data Collective Venture Capital, and others.

Customer references from happy Loggly users

"Loggly was a smarter choice for our cloud-based business, offering a painless adoption path with virtually no effort on our part and allowing us to accomplish the same things we had from our Splunk solution at a fraction of the cost."

Brock Haywood
Director of Platform, SendHub

"Loggly allows us to be proactive rather than reactive. We can see errors and issues in our application before our customers experience them, and we can solve those issues very quickly and efficiently."

Jason Barthel
DevOps Engineer, BambooHR

"The type of fast diagnosis, to find out if issues are one-off or systemic, is something that we haven’t found outside of Loggly."

Bryan Tinsley
Site Reliability Engineer, Peloton

"I know from practical experience that the type of performance I get from Loggly would require a $1-2 million Splunk infrastructure. We have no capital expenditures, low recurring costs, and the ability to grow quickly."

Jorge De La Torre
DevOps Engineer, Stanley Black & Decker
ABOUT LOGRHYTHM

LogRhythm provides enterprise-class log management, log analysis and event management in an integrated solution that empowers organizations to comply with regulations, secure networks, and optimize IT operations. LogRhythm was positioned by Gartner Inc. in the visionaries quadrant of the Security Information and Event Management Magic Quadrant report for 2007. LogRhythm is privately held and based in Boulder, Colorado.

"LogRhythm enabled us to see logs from our switches and firewalls that previously would have been missed, and would have resulted in the University's data processing systems being out of action for an extended period of time."

Paul Kennedy
Security and Compliance Leader, University of Nottingham

"We used to collect and manage log data manually, but with LogRhythm we can now automate this process and have a single view of the entire infrastructure. This means we can now spot even the tiniest of events, including those which would have been missed in the past."

Jason Collins
IT Development Centre Manager, Endsleigh Insurance Services

"I would absolutely say we have gotten a good ROI on this product. We have that comfort level that we're monitoring these systems and meeting that PCI compliance for our franchisees. LogRhythm has enabled us to achieve PCI compliance two years in a row now since we've started on this path."

Rik Steven
Manager in the Corporate Project Management Office, CARA

"The intelligence provided by [LogRhythm’s] advanced correlation not only allows us to identify current threats, but also predict what might happen in the future. In addition to assisting with security monitoring, the LogRhythm solution has also proved useful in both identifying and resolving any networking errors that arise."

Michael Brown
Group Head of Security and Fraud Management, Callcredit
About Logz.io

Logz.io provides an intelligent and scalable machine data analytics platform built on ELK and Grafana. Designed for monitoring modern applications, Logz.io combines cloud-native simplicity and scalability with crowdsourced artificial intelligence to help engineers identify critical issues before they occur and empower them to monitor, troubleshoot and secure mission-critical applications using one unified platform.

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Customer references from happy Logz.io users

“We chose ELK because it is open source and supported by a huge community. Logz.io’s ELK as-a-service works fast and allows us to save time and money.”

Shahar Kedar
VP of Engineering, BigPanda

“With PlayBuzz’s explosive growth it was clear to us that we needed a reliable ELK-as-a-service solution and Logz.io gives us just that.”

Ezi Boteach
VP R&D, Playbuzz

“What Logz.io has allowed us to do is reduce time to resolution, improve customer support, and ultimately make our customers happier. The amount of work needed to identify and solve issues has been reduced by five times at least.”

Brian Tomlin
Senior Director of Development, Zenfolio

“Having centralized logging with Logz.io has been a tremendous time saver for debugging issues that would otherwise take days to find the source of.”

John Kelly
Senior Backend Engineer, Bleacher Report
ABOUT SCALYR

Scalyr offers a cloud based platform for high-speed log management and server monitoring. Founded by one of the creators of Google Docs, Scalyr brings the speed and ease of use normally found in consumer apps to an incredibly powerful server monitoring tool. 96% of all queries complete in under a second, and there’s no need to learn a complex query language. Notable customers include OkCupid, Zalando, Grab, CareerBuilder and Wistia.

“Scalyr is a super-fast, affordable, and easy-to-use log management system. It’s really easy to send logs, categorise, label, and filter them, and the resulting search is incredibly fast.”
Simon Detheridge
Chief Technology Officer, Widgit Software

“Scalyr enables us to troubleshoot issues across our application, containers, and orchestration environment quickly.”
Shawn Nussbaum
Chief Technology Officer, Return Path

“One of the things I really value in Scalyr is the responsiveness. I can give it a really terrible-looking query with a bunch of regular expressions, and somehow it still comes back in under a second.”
Elena Tatarchenko
Backend Engineering Manager, DataFox

“We’re a fast-moving company. Scalyr is keeping up with us. That’s why we can operate together.”
Ilge Akkaya
Software Engineer, Periscope Data
ABOUT SPLUNK

Splunk provides the leading software platform for real-time Operational Intelligence. Splunk software and cloud services enable organizations to search, monitor, analyze and visualize machine-generated big data coming from websites, applications, servers, networks, sensors and mobile devices. Splunk is the leading software platform for machine data that enables customers to gain real-time Operational Intelligence.

"Meeting our compliance requirements used be a time-consuming headache. Splunk has transformed the process and we can now do what’s needed, hassle-free."
Manager of Production Design
Amaya Gaming

“My colleagues are amazed when I pull up an instance of Splunk and show logs, performance data, and application data, in one location, sortable by time.”
Shaun Butler
Sr. Technology Specialist, Infrastructure, Corporate Express

“Splunk helped us establish the baseline for our company’s operational model and helped us identify and understand anomalies to that baseline. And as the business has evolved and changed, Splunk has helped us understand how the baseline is changing.”
Mark J. Day
Executive Vice President, Research and Development, iRhythm Technologies

“With our operations already in the cloud, Splunk Cloud is ideal for us. We get the full functionality of Splunk Enterprise, which means the real-time data and insights to optimize our services, refine our processes and rapidly put software into production. But now, someone else minds the servers and addresses capacity.”
Software Engineer
MindTouch
ABOUT SUMO LOGIC

Sumo Logic is the next generation log management and analytics company that leverages Big Data for real-time IT insights. Sumo Logic cloud-based service provides customers with real-time interactive analytics at unprecedented petabyte scale. The Sumo Logic service is powered by patent-pending Elastic Log Processing™ and LogReduce™ technologies, and transforms log data into actionable insights for IT operations, application management, and security and compliance teams. Unlike expensive and complex premise-based solutions, the Sumo Logic service has a low TCO, can be deployed instantly, scales elastically and requires zero maintenance. Sumo Logic is based in Silicon Valley and is backed by Greylock Partners and Sutter Hill Ventures.

Customer references from happy Sumo Logic users

“Sumo Logic provides us instant visibility into AWS services. We were able to get AWS ELB dashboards in a few minutes, which was very impressive.”

Alex Zadorozhnyi
Director of Technology, Hootsuite

“Sumo Logic has allowed McGraw-Hill Education to move to AWS with confidence, enable real-time visibility across the entire stack, all at reduced TCO.”

Shane Shelton
Sr. Director of Application Performance & Development Operations, McGraw Hill Education

“With Sumo Logic, we put the power in the hands of the people who can actually fix the problem. Our average response times have reduced from hours to minutes and we can detect and resolve any irregularities before they have the potential to impact customers.”

Michael Ridgway
Director of Engineering, Carsales

“What Sumo Logic does for Hearst is to as an open the data funnel up in such a way that everyone has access to the value that the data provides.”

Pauly Comtois
VP of DevOps, Hearst