2019 SPRING CUSTOMER SUCCESS REPORT

ENVIRONMENTAL, HEALTH, & SAFETY MANAGEMENT SOFTWARE CATEGORY
ENVIRONMENTAL, HEALTH, & SAFETY MANAGEMENT SOFTWARE OVERVIEW

Environmental, health, and safety (EHS) software is a type of data management system that provides enterprises with the needed features to maintain compliance with regulations, prevent workplace accidents, and track incidents if they do happen. The platform improves environmental performance, permits detailed recording and evaluation of workplace accidents, streamlines data capture, and enhances the reporting capabilities of companies. Key features include internal audit tools, compliance task management, incident reporting dashboard, and a robust compliance registry grouped by location.

EHS software encompasses a wide array of functions which are all focused on compliance. Manufacturing operations have been following EHS management for decades, but only recently suitable software has been launched to enable EHS managers to effectively perform their tasks.
The FeaturedCustomers Customer Success ranking is based on data from our customer reference platform, market presence, web presence, & social presence as well as additional data aggregated from online sources and media properties. Our ranking engine applies an algorithm to all data collected to calculate the final Customer Success Report rankings. The overall Customer Success ranking is a weighted average based on 3 parts:

**Content Score** is affected by:

1. Total # of vendor generated customer references (case studies, success stories, testimonials, and customer videos)
2. Customer reference rating score
3. Year-over-year change in amount of customer references on FeaturedCustomers platform
4. Total # of profile views on FeaturedCustomers platform
5. Total # of customer reference views on FeaturedCustomers platform

**Market Presence Score** is affected by:

1. Social media followers including LinkedIn, Twitter, & Facebook
2. Vendor momentum based on web traffic and search trends
3. Organic SEO key term rankings
4. Company presence including # of press mentions

**Company Score** is affected by:

1. Total # of employees (based on social media and public resources)
2. Year-over-year change in # of employees over past 12 months
3. Glassdoor ranking
4. Venture capital raised

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**Customer Success Report Award Levels**

**Market Leader**
Vendor on FeaturedCustomers.com with substantial customer base & market share. Leaders have the highest ratio of customer success content, content quality score, and social media presence relative to company size.

**Top Performer**
Vendor on FeaturedCustomers.com with significant market presence and resources and enough customer reference content to validate their vision. Top Performer's products are highly rated by its customers but have not achieved the customer base and scale of a Market Leader.

**Rising Star**
Vendor on FeaturedCustomers.com that does not have the market presence of Market Leaders or Top Performers, but understands where the market is going and has disruptive technology. Rising Stars have been around long enough to establish momentum and a minimum amount of customer reference content along with a growing social presence.
2019 Customer Success Awards

Check out this list of the highest rated Environmental, Health, & Safety Management Software software based on the FeaturedCustomers Customer Success Report.

Market Leaders:
- cority™
- enablon
- etq
- INTELEX

Top Performers:
- airsweb
- Dakota
- ENVIANCE
- Gensuite
- ProcessMAP
- SafetyCulture

Rising Stars:
- certainty
- ecowebdesk
- IndustrySafe
- Pulpstream
ABOUT AIRSWEB

Airsweb is a leading QHSE (Quality, Health, Safety, Environment) software solutions provider, focused on helping clients around the globe manage risk, maximise compliance and develop sustainably. Airsweb now boast over 50 clients in over 123 countries, with over 500,000 users using their software solutions in their decision making. Airsweb software provides the ideal framework to deliver an effective Environmental, Health and Safety management system. As a web-based, modular and scalable solution airsweb® has the capacity to grow and adapt with your business.

“The Airsweb system provides an excellent way to record our data and provide insightful trend analysis that means we have excellent data to direct and focus our management time and effort to the areas that will significantly influence improvement to our health and safety performance.”

Neil Edmunds
Safety Director, Wates Group

“airsweb® is a powerful yet extremely user-friendly Accident and Incident Reporting System which Innospec has found to be of great value in managing its global SHE programme.”

Richard Shone
Vice President, Innospec

“Airsweb's Risk Assessment Management module is easy to use and access, with superb support if required. The team are readily available to help and all users benefit from other user experiences and upgrades.”

Martin Atkins
Group SHE Advisor, Altro

“Airsweb is an invaluable tool for VolkerRail’s management of safety, quality and environmental information. The system has been integrated into management system processes since 2003, specifically for reporting, escalation, investigation and root cause analysis. It is the main source for all proactive and reactive data monitoring and the analytics tools...

Emma Glenc
H&S; Strategy & Performance Manager, VolkerRail
ABOUT CERTAINTY SOFTWARE

Used by more than 85,000 professionals to complete over 1,000,000 audits and inspections annually, Certainty Software is an audit and inspection management solution that provides all you need to easily collect, collate and report consistent, accurate and meaningful metrics across your business.

27
Customer references from happy Certainty Software users

"Checkit has changed the way we look at checklist related improvement activities. We have loved the software's amazing progress since starting this journey."

Nathan Wortz
IT Business Relationship Manager to EHS, Kellogg Company

"Overall, the Checkit interface is easy for end users and designed to be productive. We have found the Checkit Team to be a forwardthinking company. Customer service from Checkit has been great, absolutely great."

Karyn Beattie
General Manager Health and Safety, Fonterra

"Checkit Software keeps things simple, which makes the entire product and process so easy to work with. The team behind Checkit Software is professional, reliable, and friendly. They are also patient and understanding, and always makes the time to assist us."

John Peoples
Behavioral Safety Team Leader, Huntsman Corporation

"We’ve been very happy with the service we have received with Checkit. They have been very flexible and responsive. It’s a good product. We’ve had very good luck with it."

Bradly J Sax
Corporate Director GuestPath, Delaware North
ABOUT CORITY

Cority (formerly Medgate) is the most trusted environmental, health, safety, and quality (EHSQ) software for assuring client success. Cority enables organizations to utilize EHSQ software to advance their journey to sustainability and operational excellence by combining the deepest domain expertise with the most comprehensive and secure SaaS platform. With 30+ years of innovation and experience, Cority's team of over 300 experts serve more than 800 clients in 70 countries, supporting millions of end users. The company enjoys the industry's highest levels of client satisfaction and has received many awards for its strong employee culture and outstanding business performance.

“Cority has been great. Our roll out was seamless, and the Cority team was with us every step of the way. As far as support goes, their help desk is phenomenal.”
Jim Furlong
VP of Global Safety, Westmoreland Coal Company

“Our goal is for every employee to return home unhurt. Having a tool such as Cority that can track cases, help identify root causes and create a corrective action plan to correct issues will be a powerful weapon in our arsenal.”
Brandon Cassidy
Industrial Hygiene/ Corporate Safety, Southern Company

“Cority has allowed us to collect and manage Industrial Hygiene data more efficiently and consistently than previous methods, which has enhanced our ability to focus on specific issues and to improve the working environment for our employees.”
Tom Chism
Senior Manager, Barrick Gold

“The flexibility of the tool, to be able to really design what we want to do and the kind of calculations we needed to perform specifically, was a key factor in choosing Cority. The Cority software had the level of flexibility we needed to meet our requirements.”
Jim Weldy
Industrial Hygiene Manager, Dow Chemical Company

84
Customer references from happy Cority users

VIEW ALL REFERENCES
ABOUT DAKOTA SOFTWARE

Dakota Software introduced the first software product specifically designed to support EHS compliance. Now the market leader, Dakota’s ProActivity Suite of products makes it easier for organizations to achieve and maintain EHS compliance. Its solutions are designed to eliminate uncertainty, so organizations can move beyond compliance and focus on social responsibility and other corporate sustainability initiatives.

19
Customer references from happy Dakota Software users

VIEW ALL REFERENCES

“Dakota not only helps us close corrective actions, it helps us track them and make sure they are closed out.”

Jeet Radia
Vice President – Environmental Health and Safety, McWane

“ProActivity is a tool that ensures you will always know at a glance who’s responsible, what has been accomplished, and what needs to be done to ensure compliance.”

Michiel Versteeg
Compliance Program Manager, Holland America Line

“It gives you a high-level look at what’s going on in your plants and what issues need to be addressed. It’s a simple, concise look at each bulk plant.”

Herb Schmidt
Market Area Manager, AmeriGas

“Dakota is allowing us to build a database we didn’t have before and it’s focusing managers on outstanding safety items.”

Lisa Thomas
Area Manager, AmeriGas
ABOUT ECOWEBDESK

EcoWebDesk is a software product of EcoIntense. The online solution enables industrial companies as well as suppliers and disposers to manage a complex system of key business figures, responsibilities pertaining to industrial environmental protection and legal requirements as well as occupational health & safety and risk prevention - efficiently and in compliance with the law. With the software solution, customers can work across locations and at any given time in one system.

“We have created a solid foundation for our reporting of all ecological aspects of sustainability by implementing a centralized system. The effort required to record, verify and evaluate data has been reduced significantly since we can automatize many work steps with EcoWebDesk.”
Markus Schönberger
Team Leader Sustainability Controlling, Voith

“The real value of this software is that the modules are linked to each other. When I create a new data record, everyone has access to it.”
Gabriele Schwarz
Quality Manager, TeroLab Surface GmbH

“The quick visualization of indicators saves us a lot of time. Moreover, EcoWebDesk facilitates the decision-making process, especially in terms of energy-saving actions.”
Thomas Wenning
Energy Manager, WITTE Automotive

“EcoWebDesk enables us, as a global enterprise, to standardize environmentally relevant processes and to create maximum transparency. This pays off for us both environmentally and economically.”
Andreas Mayer
Head of Environment and Sustainability Management, Alfred Kärcher
Enablon is the world’s leading provider of Sustainability Management solutions. Enablon’s mission is to enable the Sustainable Company. The company offers the industry’s most comprehensive suite of software, content and technology for end-to-end management of sustainability performance. It provides on-premise and SaaS solutions for Corporate Responsibility and Responsible Supply Chain Management, EH&S Performance and Compliance Management, Safety & Risk Management and Energy & Carbon Management. More than 1,000 global companies and 1 million users worldwide use Enablon software solutions to manage environmental and social performance, minimize risks and improve profitability. Enablon provides on-premises and SaaS solutions and an advanced online sustainability network called Wizness. Through its partnership network, Enablon operates in more than 160 countries.

"Users feel the Enablon system is intuitive. They are glad to be able to pull reports easily from the system rather than having to manually generate them.”

Blaine Totty
EHS Projects Manager, Ergon

"Enablon has been very beneficial to us as we are able to consolidate all of our EHS information reporting within one solution.”

John Cervantes
Ehs Manager, Jarden Corporation

"Using Enablon has given us complete visibility into our global EH&S; operations. Now we are able to make more informed management decisions that reduce compliance costs and strengthen operational performance.”

Stanley Faul
Anglo American

“We learned about things not only from Enablon, but the relationship building with the other customers was invaluable – having walked away where we gave tips to others, and picked up some tips from others. We thought it was one of the best conferences we had been to in a long time.”

Michael Brazel
Orica
Enviance is a leader in cloud-based Environmental, Health and Safety (EH&S) software, leveraging cloud computing technology to deliver its platform online in real-time anywhere, anytime and enterprise-wide. Deployed by some of the world’s leading corporations and governments, the company’s solutions enable organizations to better measure, manage and report mission critical EH&S data. Enviance users are passionate about improving the performance and efficiency of their companies’ safety and regulatory compliance as well as the platform itself. They come from all industries from energy to manufacturing to government and retail. As a global community, Enviance users number more than 750,000 worldwide at 500+ global organizations, including half of the Top 10 in the Fortune 100.

"The rapid implementation of the Enviance System was particularly helpful. We went from a signed agreement in December to full implementation by March so that we could use Enviance to electronically report to the EPA on time. In addition, the System brings considerable peace of mind since Enviance is tracking permit caps among several sources."
Lisa Clyde
Environmental Engineer, CPS Energy

"Enviance has all of the features FirstEnergy needs, as well as an intuitive calculation designer for greenhouse gas (GHG) monitoring a functionality our company needs and desires for reporting purposes. In addition, Enviance personnel are available and helpful, and the customer service of a 24x7 help desk is a valuable attribute."
Mike Horvath
Manager, Environmental Governance, FirstEnergy

"One of the most exciting opportunities is the ability to integrate our laboratory information management system (LIMS) with Enviance so our laboratory data will automatically be added to reports such as NPDES discharge monitoring reports. This will significantly speed the process of report completion, eliminate transcription errors, and save...
Environmental Services Manager
Georgia Power

"My day-to-day goal is to keep the compliance system evergreen as regulations change and facilities and permits are modified. The Enviance System helps keep us up to date on regulations, and allows us to consolidate our obligations – saving countless hours and creating much needed efficiency."
Principal Environmental Engineer
Valero Refining Company
ABOUT ETQ

ETQ is the leading provider of quality, EHS and compliance management software, trusted by the world’s strongest brands, like Kimberly-Clark, Novartis, Herman Miller and Chobani. More than 500 global companies, spanning industries including automotive, biotech, food and beverage, manufacturing and medical devices, use ETQ to secure positive brand reputations, deliver higher levels of customer loyalty and enhance profitability. ETQ Reliance offers built-in best practices and powerful flexibility to drive business excellence through quality. Only ETQ lets customers configure industry-proven quality processes to their unique needs and business vision.

“EtQ helps us maintain a high level of reliability by managing our corrective action database.”

Ken Grisso
Senior Quality Specialist, Herman Miller Inc.

“EtQ was the only vendor with a model that involved teaching Epicure how to be the configuration specialist.”

Sylvie Rochette
Founder and President, Epicure

“Home grown quality always suffers credibility issues within the dynamic of a small company. With the implementation of EtQ, quality has grown from being just ‘the quality guys’ job, to a company-wide system for continual improvement.”

Eric Jacobson
Quality Assurance Engineer, HydraMaster

“It is evident that [EtQ makes] it a goal to comply with the voice of their customers because they continue to support more languages and create smart device integration in a fast paced business world. EtQ is a good solution for companies looking to have global Quality Systems.”

August Konie
Vice President of Quality Assurance and Food Safety, Maple Leaf Farms
ABOUT GENSUITE

Gensuite, cloud based compliance and management systems software solutions provider. Gensuite enables companies to implement robust cross functional compliance & management systems locally, globally and across diverse operating profiles. Their comprehensive cloud software suite features intuitive, best practice process functionality, flexible configurations and powerful extensions. For over two decades, they helped companies manage safe & sustainable operations worldwide, with a focus on fast return on investment (ROI), service excellence and continuous innovation.

"The feedback we heard from our sites is that Gensuite is one of the best things our company has ever done for EHS!.”

Kevin Mooney
U.S. Silica

"The Gensuite product evolution is profound and intuitive - there is not a single application that has not been thoughtfully designed, developed, and tested - all accompanied by detailed support and training materials.”

Ken Ross
The Heico Companies, LLC

"Our company has been using Gensuite for over a decade and I still learn something new from the Best Practice sharing in the Partners Community. The fresh perspective of the new users always give me ideas on how we can improve on out use of the tools. And for me, that is one of Gensuite’s strengths - the continuous improvement based on customer…

Tanis Swan
GE Lighting

“Gensuite was a major find for KAR and very welcomed. Laura and Lindsey and the entire Gensuite team have exceeded expectation set and we really appreciate their hard work. I am excited for this addition into KAR’s EH&S; program and look forward to building the business relationship.”

James Walker
Director of Environment, Health & Safety, KAR Auction Services
ABOUT INDUSTRYSAFE

IndustrySafe, Inc. is a leading safety management software provider with over twenty years of experience in delivering safety solutions to their clients. Their product, IndustrySafe, is a web-based safety software that allows you to efficiently record, track and trend safety data. IndustrySafe Safety Management Software enables organizations to proactively improve safety and achieve regulatory compliance. They provide a comprehensive software suite for safety management.

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Customer references from happy IndustrySafe users

VIEW ALL REFERENCES

“Stellar help. [The IndustrySafe Support Team] has done an excellent job helping me while customizing OMU’s forms. They act quickly. They make it seem so easy. For those of us that don’t know how things work behind the scenes it’s a great help IndustrySafe provides.”

Julie M. Ferguson
Safety & Health Compliance Coordinator, Owensboro Municipal Utilities

“Our company has been using Industry Safe for about 8 years now and it is a wonderful product. Easy to use! Tracking and reports are a breeze. The software is well-maintained and continuously updated. Customer service is excellent; staff is very knowledgeable and responds quickly.”

Olga Vasquez
Logistics Tech, Orange County Public Schools

“Help has always provided what we needed in a timely manner. Great explanations to my questions. Answers have been concise and easy to apply without additional questions.”

Greg Shepherd
Perry Roofing Contractors

“The data we pull from IndustrySafe’s dashboards and reports is an invaluable part of this process, and helps us make adjustments to how we work to continuously improve safety.”

Bill Scheidt
HS&E; Manager, Rockline Industries
ABOUT INTELEX

Intelex Technologies Inc. is a global leader in the development and support of software solutions for Environment, Health, Safety and Quality (EHSQ) programs. Their scalable, web-based software provides clients with unprecedented flexibility in managing, tracking and reporting on essential corporate information. Intelex software easily integrates with common ERP systems like SAP and PeopleSoft creating a seamless solution for enterprise-wide information management. Intelex’s friendly, knowledgeable staff ensures their more than 1000 clients and over 1 million users from companies across the globe get the most out of their groundbreaking, user-friendly software solutions.

"We chose Intelex because we believe software should adapt to the company, rather than the company adapting to the software.”

Gary Smith
Director of EHSQ, Air Liquide

"There were two key factors why AltaLink chose Intelex, the service and support which has been and continues to be outstanding and their excellent products which are continually improved."

Michael De Grood
Senior QMS Professional, Altalink

"Intelex created a unified Environmental Metrics & Management System that provides Campbell’s with the tools for top-to-bottom corporate environmental management and facilitates real-time 360-degree visibility into organizational sustainability performance."

Campbell Soup Company

"De Beers Canada works diligently to maintain ISO 9001, ISO 14001 and ISO17025 certification as well as compliance with OHSAS 18001. Intelex's IMS was the ideal choice to manage many of the related business processes as it offers the required functionality and effective customizability to meet our diverse needs."

Matthew Pickard
Environmental Management Coordinator, De Beers
ABOUT PROCESSMAP

ProcessMAP Corporation is a leading provider of cloud-based enterprise software solutions that empower organizations to manage risk in three key areas: Employee Health & Safety; Environment & Sustainability; and Enterprise Compliance. ProcessMAP's Software-as-a-Service (SaaS) delivery model provides customers with a single source solution that embodies industry's best practices, world-class hosting infrastructure, one-stop implementation services, and the industry's only 24x7 technical support and help desk services with a predictable fixed subscription cost. True customer intimacy, ensure ongoing strategic alignment.

“Prior to using ProcessMAP’s incident software, we did not have a systematic method of investigating, documenting and analyzing injuries, illnesses and environmental events since everything was performed manually at each location.”
Michael Kent
Director of Health and Safety, Materion Corporation

“Several years ago, we partnered with ProcessMAP to start building Ryder’s web-based global safety management system. RyderSTAR system had already been deployed in North America and Europe and we have been able to improve transparency in our safety initiatives since then.”
Bill Anderson
Director Global Safety & Security, Ryder System Inc.

“We engaged ProcessMAP in early 2009 and have continued to expand the scope of the Platform to streamline processes, establish transparency, and enable informed decision making.”
Cardinal Health

“Picking the right technology partner that has a deep understanding and experience in the health & safety domain was critical for this long-term business relationship. ProcessMAP demonstrated that they could provide us with a turnkey solution on a massively scalable and solid technology platform.”
Denton Bruce
Corporate Manager of EH&S;, Bunzl
ABOUT PULPSTREAM

Pulpstream is the most efficient low-code application development platform. Their cloud-native solutions empower department leaders to align initiatives across borders and adapt to change at digital speed. Pulpstream gives you the power to deliver digital business process management solutions, seamlessly dissolve data silos, and continuously improve performance with data. Streamline operations at the pace of your imagination. No coding required.

"The intangible savings is the client satisfaction. Clients have commented about how fast we are responding to their needs. Now that we have these digital automations, our safety folks can focus on spending more time doing client-facing activities.”

Mark Rodefeld
Senior Director of Risk, Oasis Outsourcing

"Folks weren’t intimidated by using it, because it’s nimble. We used to only get information when people were injured on the job. Now we’re getting information about near misses.”

Robin Coyne
Director of Health, Safety & Environment, Central Garden & Pet

"With this kind of x-factor, it was kind of a no brainer. The ability to pull up the dashboard and see at anytime what kind of observations have been done, to see all the pictures that have been taken. Well, we didn’t have that before.”

Bob Bradley
General Manager, System Services of America Foods

"The automatic notifications, real-time reporting, and visually-friendly organizing system that Pulpstream offers has helped us significantly cut down on tedious tasks, identify patterns, and deliver accurate information at all times.”

Jose L. Garcia
Executive Director of Human Resources, Commerce Casino
ABOUT SAFETYCULTURE

SafetyCulture is on a mission to help companies achieve safer and higher quality workplaces all around the world. Their team has created the world’s most used checklist inspection app, iAuditor. Through innovative, low-cost mobile-first products they make it affordable and accessible for everyone to manage safety and quality.

"The reason we implemented iAuditor is because it's simple, it's efficient, it’s quick, and we can create new templates very quickly, which saves us heaps of time."

Ben Harrison
Airfield Duty Manager, London City Airport

"iAuditor helps us to empower our team members to own safety and keep quality to a high standard."

Maren Schroeder
Head of Technical, VROON

"What I love about iAuditor is that all my information is directly in the app in real-time. I can see exactly what's been done and what hasn’t but I don’t have to be chained to my desk staring at my laptop. It’s on my iPad or iPhone so I can go about my day but check as needed."

Carissa Harris
Event Director, Cricket Australia

"iAuditor is such an improvement over paper. We have better tracking of how the site is performing and easier references for employee training. Ultimately that keeps everyone safer."

Keith Compton
Global Environmental Health and Safety Manager, Radial

98
Customer references from happy SafetyCulture users
VIEW ALL REFERENCES