

Business Process Management (BPM) Software Category

WINTER 2023
Customer Success Report





Business Process Management (BPM) Software Category

Business process management (BPM) software is designed to streamline business workflows and processes to make them more efficient and adaptable to changing scenarios. This empowers businesses to handle whole process life cycles by implementing best practices in their workflows. Thus, BPM software helps to develop and improve business processes as it can store all the collected data, publish them on the web, and give company-wide access to it.

Commercial BPM software solutions focus on automating business processes and shifting them from paper-based workflows to easy automated transactions. The platform tracks how business information is utilized and then maps the pertinent business process. Plus, it ensures that transactions are executed accordingly. This indicates where process and data bottlenecks happen, and highlights the drawbacks in business processes, such as the areas where resources are under-utilized. Managers can then optimize and streamline those processes to boost efficiency.

Customer Success Report Ranking Methodology

The FeaturedCustomers Customer Success ranking is based on data from our customer reference platform, market presence, web presence, & social presence as well as additional data aggregated from online sources and media properties. Our ranking engine applies an algorithm to all data collected to calculate the final Customer Success Report rankings.

The overall Customer Success ranking is a weighted average based on 3 parts:



CONTENT SCORE

- ✓ Total # of vendor generated customer references (case studies, success stories, testimonials, and customer videos)
- ✓ Customer reference rating score
- ✓ Year-over-year change in amount of customer references on FeaturedCustomers platform
- ✓ Total # of profile views on FeaturedCustomers platform
- ✓ Total # of customer reference views on FeaturedCustomers platform



MARKET PRESENCE SCORE

- ✓ Social media followers including LinkedIn, Twitter, & Facebook
- ✓ Vendor momentum based on web traffic and search trends
- ✓ Organic SEO key term rankings
- ✓ Company presence including # of press mentions



COMPANY SCORE

- ✓ Total # of employees (based on social media and public resources)
- ✓ Year-over-year change in # of employees over past 12 months
- ✓ Glassdoor ranking
- ✓ Venture capital raised

Award Levels



MARKET LEADER

Vendor on FeaturedCustomers.com with substantial customer base & market share. Leaders have the highest ratio of customer success content, content quality score, and social media presence relative to company size.



TOP PERFORMER

Vendor on FeaturedCustomers.com with significant market presence and resources and enough customer reference content to validate their vision. Top Performer's products are highly rated by its customers but have not achieved the customer base and scale of a Market Leader.



RISING STAR

Vendor on FeaturedCustomers.com that does not have the market presence of Market Leaders or Top Performers, but understands where the market is going and has disruptive technology. Rising Stars have been around long enough to establish momentum and a minimum amount of customer reference content along with a growing social presence.

2023 Customer Success Awards

Check out this list of the highest rated Business Process Management (BPM) Software based on the Featured Customers Customer Success Report.



* Companies listed in alphabetical order



2023

**BUSINESS PROCESS
MANAGEMENT (BPM)
SOFTWARE**

MARKET LEADER





ABOUT APPIAN

appian

The Appian Platform makes building, launching, using, and changing powerful enterprise apps easy. Create easy-to-use, natively mobile applications. Unify all of your processes, data, systems, and apps. Build once and deploy everywhere. Be better at what makes your organization stand out. And do it all with one integrated platform that requires virtually no coding.

295

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“We chose Appian as a strategic platform for cloud-based digital transformation because it allows us to be agile in how business and IT respond to the changing environment. The mix of Business Process Management (BPM) and low-code development supports our focus on process monitoring and continuous improvement, collaboration within and outside of our company, and visibility into our records across applications.”

SANDRO SALVIGNI
IT & DIGITAL TRANSFORMATION MANAGER, AMADORI

“The DAU uses advanced technologies, knowledgesharing, and performance support to deliver a 21st Century total learning environment. Appian's BPM platform provides us a state-of-the-art tool for implementing financial controls, collaboration, and performance reporting to optimize our procurement processes.”

MARK WHITESIDE
CFO, DEFENSE ACQUISITION UNIVERSITY

“Appian provided us with a centralized process automation solution which is flexible, stable, and scalable. Processes are executed on a daily basis by business users, and the necessary resources are supervised by the technical department, making humans and robots work together in a coordinated and super-efficient way.”

BRUNO VICENTE
CHIEF INFORMATION OFFICER, GARSIA

“We adopted Appian's platform for Enterprise Rideshare because it combines the best of business process management, social business, mobile access and cloud deployment.”

RYAN JOHNSON
ASSISTANT VICE PRESIDENT, ENTERPRISE RENT-A-CAR

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ABOUT BIZAGI



Bizagi helps organizations to transform into digital businesses. Its process automation platform connects people, applications, devices and information to deliver the engaging experience that today's customers demand. Fueled by a community of almost 1 million users, Bizagi powers enterprises worldwide including Adidas, BAE Systems, Kaiser Permanente and Old Mutual.

211

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“Bizagi allows us to implement more complex processes, interpreting really complex data input structures for users, but with a low-code approach. What's important to us is that we enable our process analysts to work at a very high level, especially in the area of workflow implementation. They can simply be faster with very little technology expertise.”

STEFAN WENZEL
FORMER VP CENTER OF DIGITIZATION, DEUTSCHE POST
DHL GROUP

“I've worked with other BPM tools but Bizagi offers an overwhelming number of advantages such as flexibility, security, efficiency, rapid development, outstanding customer service, and an excellent cost-to-benefit ratio. A customer can actually do all the testing without spending a dime.”

PEDRO GENTIL
PROCESS MANAGEMENT, TRUST BUSINESS
CONSULTING

“Our first project in Bizagi has been a success. Once you have a process in Bizagi, it allows you to track and monitor that process and ability to see where the bottlenecks are and where improvements can be made. It's a continual improvement piece.”

DARRAN KING
HEAD OF SOLUTIONS ARCHITECTURE, OCS GROUP

“Bizagi BPM software is flexible and capable of integrating and automating several processes at the same time, creating a robust system that can be easily adapted to business growth as more and more processes are automated.”

AUDI
AUDI BRUSSELS

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AIRFRANCE



Citizens Bank



ABOUT BLUEPRINT SOFTWARE SYSTEMS

blueprint

Blueprint Software Systems is a global software company that helps enterprise organizations understand and improve how their business operates. Blueprint enables consolidated visibility and analysis across all processes within an organization, and provides the critical insights needed to identify improvement opportunities and then execute them with speed and precision. This enables more strategic decision-making, and dramatically reduces the time, cost, and effort associated with process analysis and optimization. For more information, visit www.blueprintsys.com

85

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“The greatest benefit of using Blueprint is traceability. We are able to run weekly reports to monitor and manage traceability between artifacts, requirements, value streams, and work statuses. Without Blueprint tracing, this task would be much more time-consuming.”

GREG CORCORAN
BUSINESS ANALYST, ALLY FINANCIAL

“Blueprint is an integral component of our modernized requirements process. It was the only requirements product with the breadth of functionality needed to support our projects under this new approach.”

RICK TOOTHILL
SOLUTION MANAGER, MERCK

“[Blueprint provides] centralization of process and rigor, allowing for a level of delivery standardization that our business partners previously were not accustomed to receive.”

MERCEDES DRAFFIN
IT VICE PRESIDENT, NEW YORK LIFE INSURANCE COMPANY

“Blueprint’s ability to define and decompose complex current state process flows is instrumental in enabling us to collaboratively and visually define our future state processes and potential candidates for automation.”

AMERIHEALTH

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ABOUT CAMUNDA

CAMUNDA

Camunda is the leader in process orchestration software. Our software helps orchestrate complex business processes that span people, systems, and devices. With Camunda, business users collaborate with developers to model and automate end-to-end processes using BPMN-powered flowcharts that run with the speed, scale, and resiliency required to compete in today's digital-first world. Hundreds of enterprises such as Allianz, ING, and Vodafone design, automate, and improve mission-critical business processes with Camunda to drive digital transformation. To learn more visit...

145

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“The Camunda BPM platform helps us to combine the advantages of established ERP systems with the flexibility of modern individual development. Our tailored service solutions in the areas of logistics and recycling each require highly specific adaptation to the needs of our customers. The process-driven linking of different systems via web services sets us apart from the competition. The Camunda BPM platform thus represents the central hub of our processes. The integrated reporting allows...”

UWE DMOCH
HEAD OF IT / CIO, ALBA GROUP

“In Camunda we found a BPM engine that grows flexibly and can be easily customized by Java developers. The step towards executable process models was particularly easy with Camunda BPM because more than any other Business Process Management System Camunda BPM consistently works with BPMN 2.0. Decisive for contracting Camunda was also the licensing model. Especially for small and medium-sized projects DB Systel is increasingly using Open Source. Not to be dependent on a single vendor...”

HENRY HÜBLER
PROJECT MANAGER, DB SYSTEL

“To further automate our business processes, we are using Camunda BPM. The open platform permits the implementation of our individual needs in a way that closed BPM suites just cannot achieve. Our BPMN 2.0 process models are executed directly, which improved communication between business departments and development and shortens development cycles. Thanks to...”

MARKO LEHN
TEAMLEAD SOFTWARE ENGINEERING, ZALANDO

“We chose Camunda BPM as a lightweight product that is individually extensible due to the available source code. We also appreciate that our system architecture (Java EE and existing application servers) is supported, which meant that introducing Camunda BPM had a minimal impact on existing applications. Furthermore, Camunda BPM supports BPMN 2.0, and Camunda...”

HERMANN LISCHKA
ARCHITECTURE MANAGEMENT, RAIFFEISEN BANK

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ABOUT CREATIO



Creatio is the leading provider of ONE platform to automate industry workflows and CRM with no-code and maximum degree of freedom. Creatio offering includes a no-code platform (Studio Creatio), CRM applications (Marketing, Sales, and Service), industry workflows for 20 verticals and marketplace add-ons.

136

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“Creatio’s end-to-end processes automation enabled the company to completely revamp all its customer-facing operations from lead management and order processing to contract management, invoicing, and the sales follow-up process.”

JACK HEESTERBEEK
BUSINESS MANAGER, CONVENIENT SOFTWARE SOLUTIONS

“Creatio has been a key aspect in the growth and early stages of building our association. It allowed us to automate many of our member experience processes and marketing campaigns giving our small team the ability to focus on long-term strategic goals and continual growth.”

CAROLINE CHOW
VICE PRESIDENT, CANADIAN ASSOCIATION OF ALTERNATIVE STRATEGIES & ASSETS

“The functionality of the business process management platform has brought us the most value. Creatio’s software solution puts the power of the system into our own hands and has delivered it to us in such a way that it is intuitive and well-structured.”

MARK HEADLEY
SYSTEMS DEVELOPMENT MANAGER, SPRIG ELECTRIC

“Creatio is a master system in the company from a standpoint of multiple functions - managing tasks, running business processes, monitoring customer data, and many others.”

OGNJEN KOVAČEVIĆ
BUSINESS PROCESS & OPERATIONS MANAGER, AL PACK GROUP

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Health efx

Citilink

callpop

**Raiffeisen
BANK**

DB SCHENKER



ABOUT IGRAFEX

iGrafx®

iGrafx, a leader in business process management, enables the world's largest enterprises to turn process into a competitive advantage. The iGrafx platform captures and connects critical business operations for detailed process mining, analysis, modeling, and optimization. In today's competitive market, business leaders must align business objectives and IT systems, comply with industry regulations, automate business process, and identify and implement process efficiencies by undertaking initiatives such as RPA, Six Sigma and Lean. With iGrafx, businesses connect the dots across these efforts to deliver results, improvements, and increase return on investment....

139

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“Not only has iGrafx allowed us to significantly improve the quality of our process documentation, it's also a key stepping stone in helping everyone within the company to understand how processes work and where improvements can be made, helping us offer customers new and innovative services, whilst maintaining our reputation for quality and service.”

HELMUT PALZ
SENIOR PROGRAMME MANAGER, BUSINESS PROCESS ARCHITECTURE AND CHANGE, COLT TELECOM GROUP

“iGrafx was our top choice for an advanced business process management tool largely because of its ease of use and seamless integration capabilities. Barrick users globally (at all levels across the organization) can now easily view and access process documentation helping us deliver our program effectively and efficiently.”

AMIT SHAH
BUSINESS PROCESS ANALYST, BARRICK GOLD CORPORATION

“iGrafx is software we use in our company to run dynamic analysis of work processes to improve them, increase production, increase our workflows and reduce costs.”

DILEEP REDDY
DVG TECH SOLUTIONS

“Very helpful for risk reporting, automating different business processes, task management, process mapping and its the best on reputation risk control and excellent for easy coordination.”

AHEMAD SHAH
INFORMATION TECHNOLOGY ENGINEER, MICROCRED

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ABOUT KISSFLOW



People closest to a problem know how to fix it best. So we empowered business leaders with Kissflow - the #1 Digital Workplace Software, used by 10,000+ customers across 160 countries.

142

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“Kissflow is very easy and user-friendly; users can now create processes by themselves without the need to go through a software design process or involve the IT department.”

JUAN CARLOS CALDERÓN TAPIA
HEAD OF OPERATIONS, SERVITRON

“Kissflow is a great way to measure performance and monitoring processes.”

JOJO MANAI
ASSOCIATE DIRECTOR OF COLLABORATIVE
TECHNOLOGY, CARNEGIE FOUNDATION

“Kissflow Procurement Cloud allows any level of customization. It is easy to use and is flexible enough. It is also a business process-compliant system.”

NANA

“Kissflow has streamlined our ability to track reports and processes.”

ROBERT HULAK JR
ERP DIRECTOR, ATLAS ROOFING



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ABOUT NINTEX



Nintex is the global standard for process management and automation. Today more than 8,000 public and private sector clients across 90 countries turn to the Nintex Platform to accelerate progress on their digital transformation journeys by quickly and easily managing, automating and optimizing business processes.

580

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“Transforming this process with Nintex helps us achieve our quality goals eliminate waste and reduce defects. With Nintex we’re able to enforce and standardize the process. Our inspectors are more efficient, our data is more accurate and readily available, and we are embracing digital transformation. All of this helps reduce our costs, improve the quality of our products and ultimately improve our customer experience and satisfaction.”

JUSTIN PARKER
QUALITY MANAGER, HILLPHOENIX

“Nintex Promapp was the tool we used to ensure our processes were up-to-date, compliant and fully available for auditors to review for accreditation. All they had to do was open Nintex Promapp online which made this whole part of the accreditation easy and seamless.”

WILLIAM HUGHES
NATIONAL TELECARE AND HOME HEALTH MANAGER, ST JOHN

“Automating processes is not about numbers; it’s about optimization. We needed to improve processes. We needed to reduce the cost. This is one of the major goals and objectives, and the reason why we brought Nintex into action here at AsiaCell.”

SAMI SAIFAN
BUSINESS PROCESS MANAGEMENT EXPERT - QUALITY MANAGEMENT, ASIACELL

“Nintex Promapp ensures that owners of processes are alerted when any changes are made, thus ensuring quality and consistency at all times. It has proven to be a very valuable tool for our company.”

MATTHEW REAM
BUSINESS PROCESS ANALYST, CLEARVIEW

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LVMH



YAMAHA

RICOH
imagine. change.



ABOUT PROCESSMAKER



ProcessMaker is a cost effective and easy to use open source business process management (BPM) or workflow software application. ProcessMaker is extremely efficient, lightweight and has one of the lowest overheads of any workflow software in the industry. With the additional benefit of it being open source, ProcessMaker Enterprise clients can take advantage of a fully supported, high quality BPM suite. Customers on 5 continents, through 17 different languages and across a variety of industries including manufacturing, telecommunications, finance and government, healthcare and education are using ProcessMaker workflow...

109

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“Thanks to ProcessMaker we have been able to automate many of our forms based, approval driven processes. The new automated processes have helped the institution reduce the average turn-around time, eliminate transcription and math errors with an estimated decrease of 1,200 man-hours annually. Additionally, ProcessMaker improved the administrative staff's negative pre-conceptions about automation and process change. We will continue to expand usage of ProcessMaker.”

ELKIN URREA
WEB APPLICATION ANALYST INFORMATION
TECHNOLOGY RESOURCES, LEHMAN COLLEGE

“ProcessMaker has given us the ability to centralize all the information regarding all of our inbound requests. It is a tool that has made the job of managing these requests easier by allowing us to work across the network and find and solve requests from anywhere in the country.”

ROSA ELENA RESTREPO
HEAD OF THE HUMAN RESOURCES DEPARTMENT,
NATIONAL UNIVERSITY OF COLOMBIA (MEDELLIN)

“ProcessMaker is a very valuable workflow automation system. It not only helps in managing our organization's processes, but optimizes them as well. In addition, it archives uploaded and generated documents so they are easily reached whenever we require them.”

QUSSAY ALKHATEEB
CTO, EARTHLINK TELECOMMUNICATIONS

“The implementation of ProcessMaker allowed Nuevatel to standardize our processes, reduce procurement times, eliminate paper forms all while increasing traceability and historical information for analysis.”

RAMIRO GONZALES
PURCHASING AND LOGISTICS MANAGER, NUEVATEL
PCS

TRUSTED BY



EARTHLINK



Lenovo



ABOUT QUICKBASE



Quickbase is the ultimate low-code app development platform — empowering both business and IT to solve problems faster and drive huge ROI compared to traditional software development. More than half of the Fortune 100 relies on Quickbase to save time, save money, and improve team productivity.

261

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“We needed a more consistent way to report on key performance indicators [KPIs] across our services. We chose Quickbase for its value, ease of app creation and customization, long range forecast, and technology roadmap. We felt we could count on it to grow with us as we developed our platform.”

BRUCE SQUIBB
DIRECTOR OF IFM PROGRAM MANAGEMENT, ABLE SERVICES

“We immediately noticed the benefits of having all your information in one seamless flow, being able to break down the process into specific tasks, and sending out notifications automatically to the various stakeholders.”

KELLY-ANN TAINTOR
ASSOCIATE DIRECTOR OF CORPORATE DEVELOPMENT, HENLEY-VALVOLINE

“The out-of-the-box application features like personalized dashboards, custom reports, and automated e-mails have helped improve user productivity and performance immeasurably.”

TODD COWAN
CIO AND CHAIRMAN, GEORGIA DEPARTMENT OF ADMINISTRATIVE SERVICES

“Quickbase gives us a level of speed and flexibility in automating key business processes that we can't get anywhere else.”

JIM GIZA
DIRECTOR OF TECHNOLOGY, KAYAK

TRUSTED BY

KAYAK

P&G

sodexo

HITACHI

jetBlue



ABOUT SAP SIGNAVIO



SAP Signavio enables organizations to keep up with the pace, volume, and complexity of change. Our Business Transformation Suite is the smarter way to continuously translate between strategy and execution. Headquartered in Berlin with offices in the US, UK, Australia, France, Singapore, and Switzerland, SAP Signavio serves more than 1,000 customers around the globe across all industries.

194

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“We sought ways to improve our efficiency, reliability, uniformity, and service levels across all processes. After evaluating solutions from different vendors, we partnered with Signavio’s support team and adopted Signavio’s excellent product suite to achieve our objectives. The flexibility inherent in Signavio’s tools is now a core component of our culture and has aided our technical and business staff in adopting a process-aware mentality on a company-wide scope.”

DANIEL SALAMA
CHIEF INFORMATION OFFICER, MCNA DENTAL

“When choosing a suitable BPM solution we decided for Signavio because we needed a tool that covers the comprehensive requirements of a multinational corporation. With Signavio’s creative and innovative development team, we feel well-prepared for future challenges.”

PATRICK KRESSE
HEAD OF BUSINESS PROCESS MANAGEMENT, ELG HANIEL

“Signavio supports us in achieving success by letting us focus on our core business processes, which are given a central importance through the Collaboration Hub. The integrated commenting function enables agile collaboration across departmental boundaries.”

SCHWÄBISCH HALL

“Signavio offers us ideal ways to interactively deal with business processes, thereby keeping the issue of process management up-to-date and agile.”

JASMIN KRÖBER
QUALITY MANAGER, BERTELSMANN BKK

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2023

**BUSINESS PROCESS
MANAGEMENT (BPM)
SOFTWARE**

TOP PERFORMER





ABOUT AURAQUANTIC



AuraQuantic is a no-code digital platform designed for business users to easily and rapidly build unlimited processes and applications to automate end-to-end operations, reducing costs and optimizing productivity. It combines the sophistication of iBPMS (Intelligent Business Process Management Suite) for process automation with integration, innovation and intuitive design environments for you to easily optimize and transform business operations. Turn your ideas into applications with our easy-to-use Digital Platform and accelerate your...

157

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“I have seen quite a lot of applications already in my personal and professional life, but it was long ago that a tool impressed me so much as AuraQuantic did. In essence: an application that allows you to design your business processes in an easy and understandable way, combining the possibilities of BPM-modelling with low-code application development. [...] An application that allows you to design your business processes in an easy and understandable way... I'm a fan!”

DOMINIEK LEENKNECHT
CIO, TELEVIC

“In literally 4 days, technology has empowered us to implement remote work in practically 100% of the company, being one of the first companies in the sector to do so.”

JUAN PABLO NÚÑEZ
DIRECTOR, UNITECO

“The product itself is very powerful and will transform how our business operates. The support and guidance given to us by the AuraQuantic Team is second to none.”

MARK LINTON
CONTROLLER, NEIS CAPABILITY FULFILMENT
(MONOZUKURI), NISSAN MOTOR CORPORATION

“The most important benefits? Clearly the time reductions for tasks that were extremely time consuming. In some processes, we have saved more than 5 hours a day.”

JUAN SERRANO
GENERAL MANAGER, Balfegó Grup

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ABOUT BONITASOFT



Bonitasoft helps innovative companies worldwide reinvent, automate and gain deep visibility into their business processes. Bonitasoft's Bonita Digital Process Automation platform enables collaboration between professional and citizen developers to rapidly deliver automation projects and applications using best-of-breed DevOps methodologies and tools. With an ecosystem of more than 150,000 members and customers in 75+ countries, Bonitasoft provides the most widely used open source and low-code platform for business process automation...

177

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“Bonita has a considerably better user interface than most BPM tools out there, and it's definitely better than workflow packages that are prepackaged with more expensive identity management systems. It has a much more mature product feel than other solutions we considered. We gave this a thorough technical evaluation and it performed admirably.”

DOUGLAS GREEN
SENIOR SOFTWARE ENGINEER, AEGIS IDENTITY

“The Bonita platform is very user friendly and enables complex business processes to be designed and associated applications implemented quickly and efficiently. Furthermore, the extensive range of connectors means that applications can be easily integrated with other systems.”

CLIVE RETHMAN
FIRST DIGITAL SOLUTIONS

“We selected Bonita because we wanted to improve our labor to revenue ratio and ensure that our workflows and processes are fully auditable. Bonitasoft understands the challenges of an industry that needs to create, syndicate, host and stream large volumes of professional video for sharing on multiple platforms and devices.”

SOREN ARNSBO
CIO AND FOUNDER, ARNSBO MEDIA

“The application is fully deployed and the project is stable. Integrating the Bonita Engine in the internal solution enables completely paperless processes that were previously performed manually with paper, optimization of processing change time, and real-time monitoring by all stakeholders of any changes.”

ROGER-PIERRE GALLARD
ENGINEERING UNIT MANAGER, AREVA

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ABOUT ELMA365



ELMA365 provides opportunities for everyone. ELMA is an IT company developing low-code platforms based on AI technology, chatbots, and computer vision. They do not just help businesses adapt and cope with the world's changes, they manage these changes. More than 2000 companies have implemented their program products since 2008. G2 has named ELMA365 a High Performer in its latest G2 Grid® Report for the top Business Process Management Software products.

40

TOTAL CUSTOMER REFERENCES

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FEATURED TESTIMONIALS

“When deciding on a system we chose ELMA from the range of similar products because of its flexibility. ELMA helped us clear the chaos at our company, and became an instrument for preventing further mishandlings. We've been using ELMA with success for 5 years, and it's growing along with the company — it's a continuous process, just like the Deming cycle.”

RASIM KIYAMOV
FOUNDER, KRIALENERGOSTROY PLANT

“ELMA has become the company single information space, which stores all the main processes: automated workflows, executive training, end-to-end and service processes, employee coordination. Anyone having access to ELMA has all the corporate information.”

KONSTANTIN SKREBOV
HEAD OF THE QUALITY SERVICE, GS NANOTECH

“Now we can safely make ambitious plans. Our new goal is to become a completely paperless business despite the fact that we're a financial institution. ELMA lets us improve our business processes so that our clients always stay ahead of the game.”

SBERBANK

“ELMA has proven to be a flexible and cost-effective tool.”

ROMAN BOGDASHKIN
DIRECTOR OF ENTERPRISE APPLICATIONS AND E-BUSINESS DEVELOPMENT, AIR ASTANA

TRUSTED BY





ABOUT FLOWFORMA

FlowForma
Empowering Process Automation

FlowForma, the leading provider of Process Automation tools for Microsoft Office 365®, has been revolutionizing the traditional BPM space with an innovative approach to developing award-winning products that empower users to create and streamline processes smarter and faster, utilizing the familiar SharePoint platform, without any coding. FlowForma® Process Automation enables over 200,000 business users to deploy business processes with speed and flexibility, no matter what the complexity. Sitting on the SharePoint® platform, the FlowForma Process Automation tool incorporates forms, workflow,...

86

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“It quickly became evident that FlowForma Process Automation had a much more robust and customisable set of features to empower our workforce, than any other tool we had reviewed. We chose FlowForma Process Automation mainly because of its speed - we only need to build a form once, no coding skills are required and it integrates seamlessly with other systems. I love that anyone can be trained up, to create powerful process solutions with the FlowForma tool. The solution we built in 4...”

KARL HENDERSON
DIGITAL ENGINEERING LEAD, DOWNER

“FlowForma Process Automation helps Tech teams to create more efficient processes and it enables businesses to roll out self-service process management. FlowForma helps organisations to embrace digital transformation by enhancing operational efficiency and improving customer service. It really will provide a quick ROI. We have been able to implement process automation at pace. As a result of its UI and usability, we have been able to increase our speed and improve the quality of what we do.”

KERRYANNE P.
DIRECTOR, CAIRN HOMES

“We set out to keep things simple not just for users but also for the HR personnel charged with running the appraisal systems. The FlowForma Process Automation solution, and the FlowForma Partner Programme, were pivotal; the key to simplicity both for us and for our hospital customers. The Partner Programme is right behind us when we need it. In operational terms the FlowForma...”

TIM NEWHAM
MANAGING DIRECTOR, THINK ASSOCIATES

“FlowForma Process Automation is completely different to other SharePoint apps; much more business intuitive. I designed a five-step Mobile Request form and completed it in a day.”

WILLIAM MCCANN
IT MANAGER, GRANT THORNTON

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ABOUT GENPACT CORA ORCHESTRATION



Genpact Cora Orchestration is Intelligent business process management software. Firms can streamline and optimize complex business processes across the front, middle, and back offices with Cora Orchestration.

44

TOTAL CUSTOMER REFERENCES

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FEATURED TESTIMONIALS

“PNMSOFT Sequence enabled us to automate and improve our administrative processes within just a few weeks; adding auditing, monitoring and reporting capabilities. Due to the characteristics of the platform and the methodology used, our team was also able to integrate the developing process and build their own business processes internally very quickly.”

RUBEN SIMÕES
MEMBER OF THE INFORMATION TECHNOLOGY
DEPARTMENT, BANCO BNI EUROPA

“SEQUENCE is making everything faster and more efficient. We see improvements everywhere: in process flow across the organisation, reduced waiting time for customs item release, better service for our citizens and central monitoring for executives. In addition, the new infrastructure is now easy to adapt for any required changes.”

SHIMON BRUNER
CHIEF INFORMATION OFFICER, MINISTRY OF INDUSTRY
TRADE & LABOR

“SEQUENCE has enabled global management of our variety development process by integrating with systems in several countries. We now have the ability to control the process, access data and identify bottlenecks. This is a major advantage.”

NIR REHAV
ICT MANAGER, HAZERA GENETICS

“Sequence enables our business users to create workflows quickly and simply, minimizing the need for IT intervention. We’ve created hundreds of workflows for approximately 2,000 users using Sequence.”

ROBERT DAWKINS
BUSINESS ANALYST, AON HEWITT

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AON Hewitt

ATKINS
Member of the SNC-Lavalin Group

ÖSSUR

ciOX
HEALTH

AutoNation



ABOUT PIPEFY

pipefy

Pipefy is a cloud-based business process management platform that empowers managers to build and execute any type of workflow. Through a simple Kanban-style interface, companies can achieve process excellence without the need for IT, technical skills or professional services.

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TOTAL CUSTOMER REFERENCES

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FEATURED TESTIMONIALS

“We use Pipefy to manage our sales pipeline and sales processes and it works well. It's easy to set up the basics, reporting is good, quick and easy, there are nice Kanban functionality and automations. It's fast, clean, simple and my sales team actually uses it (and seem to like it!).”

ADAM HURST
CHIEF OPERATING OFFICER, CLUB MEDIA FZE

“The best part of integrating Pipefy and Netsuite is that automation happens in both ways. The integration sends information from Pipefy to Netsuite, but also brings it back, allowing cards to be moved without any manual action, for example.”

BÁRBARA MARQUES
FINANCE PROCESSES SPECIALIST, ADVENTURES

“Pipefy allowed us to have better visibility of our operation. With clear processes, defined deadlines, and reliable performance data from different areas, we can make faster and clearer decisions.”

BRUNO LOPES
CHIEF EXECUTIVE OFFICER, CTA SMART

“We have a team of 10 people, plus 8 professionals at the external agency to support 15 of the company's main businesses and strategic centers. Altogether, 62 people contact our team daily.”

THIAGO SIEIRO
BRAND DESIGNER, MAGAZINE LUIZA

TRUSTED BY

Gympass

JazzHR

accenture

Capgemini

LACOSTE



ABOUT Q-NOMY



Q-nomy has been developing, selling and implementing software solutions that help organizations optimize the customer experience in their branches or stores. Q-nomy's software tailors the individual experience of visiting the store or service center, from entrance to exit, to the customer's personal background, expectations, and needs – and at the same time allows the business to use this experience as a platform for targeted multi-channel messaging and advertising.

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“After working with Q-nomy for over a year now, I can say that we were all very pleased with both their product and the team. We have been extremely pleased with Q-Flow and are always impressed with its functionality and ease of use. Adding new Agents / Workstations and departments has been a very smooth process. Based on how fast our institution is growing, it is definitely an asset being able to scale up and leverage all of Q-Flow's features.”

ANGIE PAISLEY
ASSOCIATE REGISTRAR, STUDENT SERVICE OPERATIONS,
DURHAM COLLEGE

“Q-Flow has proven to be the right tool. It has contributed towards simplification of the sale process, allowing the branch staff to offer our customers more qualified and professional advice. Since its introduction, we have been able to recognize the benefits of using Q-Flow, and we are upgrading its use in more areas. Q-Flow features great flexibility and adapts perfectly to processes in the bank business.”

AMEDEO FALLETTO
HR AND ADMINISTRATIVE DIRECTOR, BANCA DI ASTI

“The Q-Flow solution has not only helped us to improve our level of customer service, but the reporting capabilities really allow us to manage agent and branch efficiencies.”

MARION SITTER
MANAGER – MEDICAL IMAGING, CABRINI HEALTH

“With the implementation of Q-Flow throughout our agencies, we now have control and continuous information to improve processes, resulting in an overall greater speed and quality of our customer experiences.”

ISAAC PORTILLO
ASSISTANT MANAGER OF BANKING, BANCO PROMERICA

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ABOUT ULTIMUS



Ultimus is a leading global provider of BPM-based technology solutions and services that automate and optimize business processes in order to solve everyday business challenges. Ultimus helps companies grow their business, increase profits and control risk. Ultimus increases operational efficiency and accelerates performance, so companies can dedicate more time to their business and customers. Achieving significant and measurable results through the combination of expertise, global experience, services, and technology, is the core mission of Ultimus and the basis for the ongoing success of its...

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TOTAL CUSTOMER REFERENCES

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FEATURED TESTIMONIALS

“With a small staff, we needed a BPM solution that would work out of the box. Ultimus' Web-based user interfaces gave us the flexibility needed to get processes automated and it enabled our remote workers to access the technology anywhere at any time. The Ultimus BPM Suite paid for itself within a very short period of time. We would never be able to go back to our old way of doing assessment processes. Our entire system is automated, errors have been reduced and assessments are completed in a much more timely fashion.”

WESTPARK ASSESSMENT CENTRE

“Ultimus and its technology have always been on the cutting edge as the BPM industry has evolved, which is why we've stayed with them for so long. Additionally, Ultimus is one of the few, if not the only vendor today that really understands the value of people and how people create, manage and own process. It is this philosophy and expertise that has made the company a world leader in BPM.”

BERNSTEIN

“Ultimus BPM became a valuable asset for our company. We've gained faster process design, better coordination between departments, and reduced process lag times. It has already generated a high return on investment.”

CUATRECASAS LAW FIRM

“One of the main reasons for deciding on the Ultimus BPM Suite was the easy to use interface for process modeling and development.”

KOENIG & BAUER GROUP (KBA)

TRUSTED BY



**NORTHROP
GRUMMAN**

TURKCELL



**National
Gypsum**



2023

**BUSINESS PROCESS
MANAGEMENT (BPM)
SOFTWARE**

RISING STAR



ABOUT BP LOGIX



BP Logix unites IT and business users, enabling them to deploy sophisticated, form-based, workflow-driven enterprise apps in a fraction of the time and a fraction of the cost of traditional development efforts. BP Logix's award-winning business process management (BPM) software supports the rapid creation of custom workflow-driven solutions, embracing the C-suite, operations, sales, customers, and prospects. Hundreds of global organizations across every sector—government, non-profit, and commercial—use BP Logix-powered workflow apps to deliver clear and measurable improvements in productivity, compliance, and customer...

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TOTAL CUSTOMER REFERENCES

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FEATURED TESTIMONIALS

“Process Director has significantly increased our turnaround time for obtaining approvals and delivering orders to our vendors. It has also enabled us to have a single repository for tracking of disposed, sold or transferred assets. The underlying automated workflow allows us to engage our internal operations faster and capture relevant information that can be viewed by all in the approval workflow. We were very pleased with the efficiencies achieved from the very beginning of the Process Director...”

KYLE HUTCHINSON
VICE PRESIDENT INFORMATION TECHNOLOGY,
MULTIPLAN

“What continues to set Process Director apart from its BPM and Case Management software competitors is the Process Timeline™ — an executable process model that presents a Gantt-chart oriented notation. The Process Timeline captures time as a formal process dimension in ways not possible with other models. For example, although both BPMN and CMMN support “timer” events for setting deadlines and triggers, what they cannot do is capture – in any formal way – either elapsed time nor anticipated impact on completion time resulting from unplanned events.”

NATHANIAL PALMER
PRINCIPLE ANALYST, BPM.COM

“As a business group, we needed a solution that didn't require us to write code in order to implement workflows and provide the automation we required. BP Logix Process Timeline was a huge benefit to us. The Cloud Edition represents an ideal solution for organizations that want quick results with a lower capital...”

MATTHEW GUGLIELMETTI
SR. MANAGER OF REVENUE MANAGEMENT SYSTEMS,
STARWOOD HOTELS & RESORTS

“Our initial decision was to recognize the need for BPM - and there was complete alignment with the senior staff and IT. Then when we spoke with other educational institutions and heard how much they liked Process Director and how they appreciated BP Logix exemplary support it made our final decision an easy one.”

BRITTON POWERS
WEBMASTER, COLUMBUS TECHNICAL COLLEGE

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ABOUT INTEGRIFY



Integrify is a low-code, cloud-based workflow automation platform that helps businesses build automated processes, design dynamic forms, create self-service portals and dashboards, track performance, and review activity audit trails. Integrify is built for organizations that need to rapidly implement and then scale automated processes to replace manual workflow and increase process visibility in areas such as IT, HR, Sales, Operations, IT, and Finance. Thanks to our open API, Integrify can integrate with most enterprise applications like ERP,...

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“We’re continuing to move more and more processes over. Most users find Integrify clean and easy to use; many initial suggestions and “wish lists” were able to be implemented with the new system.”

MALLORY MANKE
PROCESS IMPROVEMENT ANALYST, SONY
ENTERTAINMENT NETWORKS

“We chose Integrify because it was the solution that best met two biggest requirements; moving our paper-based IT requests online quickly, and having a process framework flexible enough to support our highly-complex processes.”

LEISTRITZ

“We have been driving for efficiency gains in our back-office processes. The bottleneck that signature routing requests represented was ripe for improvement. We found that Integrify had all the functionality we needed in a workflow system.”

SAFEWORKS

“We chose Integrify OnDemand because of its flexibility; unlike similar solutions out there, we weren’t confined to pre-built processes designed-in that would be incompatible with our needs.”

KEVIN O'HARA
VICE PRESIDENT, HEALTHSTREAM

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ABOUT TALLYFY



Tallyfy is a beautiful workflow software for professionals. Tallyfy frees you from busywork and eliminates chaos in your daily tasks, approvals and business processes. It's the only business process management software that anyone can understand in 60 seconds.

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TOTAL CUSTOMER REFERENCES

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REFERENCES**

FEATURED TESTIMONIALS

“Tallyfy is great for any team that needs to be on the same page and implement processes for the first time. Tallyfy would be a good fit for any company that has a design, approval and implementation process that needs to have a quick turn around and that is growing fast.”

MACKLIN ANDRICK
OPERATIONS MANAGER, GREETABL

“Our clients and team sail through the Tallyfy process – there is no need for clients to log in, there is one link for everything they need to do, everything saves in real-time – it all works incredibly well! I can't imagine scaling our Google Ads agency without Tallyfy.”

KASIM ASLAM
FOUNDER & CEO, SOLUTIONS 8

“Tallyfy has helped our team streamline the efficiency of our processes. We now have smooth processes from beginning to end – without any steps being forgotten or skipped!”

MONICA MEJIA ZULUAGA
DIRECTOR, A BRIDGE TO ACHIEVEMENT

“Tallyfy allowed me to break complex processes into smaller, manageable tasks, giving me a greater sense of control.”

WILLIAM VAN ROSSUM
OWNER / VIDEO MARKETING SPECIALIST, VIDEOTRAILS

SEGUE
PARTNERS.

VOYAGER

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